# Thirty-Fourth AAAI Conference on Artificial Intelligence

February 7-12, 2020, Hilton New York Midtown, New York, New York, USA

AAAI 2020 Tutorial Freddy Lecue, Krishna Gade, Sahin Cem Geyik, Krishnaram Kenthapadi, Varun Mithal, Ankur Taly, Riccardo Guidotti, Pasquale Minervini

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#### Outline

# Agenda

- Part I: Introduction and Motivation
  - Motivation, Definitions, Properties, Evaluation
  - Challenges for Explainable AI @ Scale
- Part II: Explanation in AI (not only Machine Learning!)
  - From Machine Learning to Knowledge Representation and Reasoning and Beyond
- Part III: Explainable Machine Learning (from a Machine Learning Perspective)
- Part IV: Explainable Machine Learning (from a Knowledge Graph Perspective)
- Part V: Case Studies from Industry
  - Applications, Lessons Learned, and Research Challenges

#### Scope



#### Introduction and Motivation

#### **Explanation - From a Business Perspective**

### **Business to Customer AI**





Gary Chavez added a photo you might ... be in. about a minute ago · 🔐





# Critical Systems (1)

# Critical Systems (2)

#### ... but not only Critical Systems (1)

COMPAS recidivism black bias

#### Opinior

#### OP-ED CONTRIBUTOR

By Rebecca Wexle

When a Computer Program Keeps You in Jail



#### DYLAN FUGETT

Prior Offense 1 attempted burglary

Subsequent Offenses 3 drug possessions

#### **BERNARD PARKER**

Prior Offense 1 resisting arrest without violence

Subsequent Offenses None

#### LOW RISK

HIGH RISK

10

Fugett was rated low risk after being arrested with cocaine and marijuana. He was arrested three times on drug charges after that.

3

### ... but not only Critical Systems (2)

#### Finance:

- Credit scoring, loan approval
- Insurance quotes

The Big Read Artificial intelligence ( +



# Insurance: Robots learn the business of covering risk

Artificial intelligence could revolutionise the industry but may also allow clients to calculate if they need protection



Oliver Ralph MAY 16, 2017

**2**4



community.fico.com/s/explainable-machine-learning-challenge

### ... but not only Critical Systems (3)

#### Healthcare

- Applying ML methods in medical care is problematic.
- AI as 3<sup>rd-</sup>party actor in physician-patient relationship
- Responsibility, confidentiality?
- Learning must be done with available data.

Cannot randomize cares given to patients!

• Must validate models before use.

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# Researchers say use of artificial intelligence in medicine raises ethical questions

In a perspective piece, Stanford researchers discuss the ethical implications of using machine-learning tools in making health care decisions for patients.

#### Patricia Hannon

,https://med.stanford.edu/news/all-news/2018/03/researchers-say-use-of-ai-in-medicine-raises-ethical-qu estions.html

#### Intelligible Models for HealthCare: Predicting Pneumonia Risk and Hospital 30-day Readmission

Rich Caruana Microsoft Research rcaruana@microsoft.com Yin Lou LinkedIn Corporation ylou@linkedin.com Johannes Gehrke Microsoft johannes@microsoft.com

Paul Koch Microsoft Research paulkoch@microsoft.com

Marc Sturm NewYork-Presbyterian Hospital mas9161@nyp.org

Noémie Elhadad Columbia University noemie.elhadad@columbia.edu

Rich Caruana, Yin Lou, Johannes Gehrke, Paul Koch, Marc Sturm, Noemie Elhadad: Intelligible Models for HealthCare: Predicting Pneumonia Risk and Hospital 30-day Readmission. KDD 2015: 1721-1730

# Black-box AI creates business risk for Industry





#### Black-box AI creates confusion and doubt



#### **Explanation - From a Model Perspective**

### Why Explainability: Debug (Mis-)Predictions





Why did the network label this image as **"clog"**?

# Why Explainability: Improve ML Model



### Why Explainability: Verify the ML Model / System

Wrong decisions can be costly and dangerous

"Autonomous car crashes, because it wrongly recognizes ..."



"Al medical diagnosis system misclassifies patient's disease ..."



### Why Explainability: Learn New Insights

*"It's not a human move. I've never seen a human play this move." (Fan Hui)* 



Old promise: *"Learn about the human brain."* 



### Why Explainability: Learn Insights in the Sciences

Learn about the physical / biological / chemical mechanisms. (e.g. find genes linked to cancer, identify binding sites ...)





Credit: Samek, Binder, Tutorial on Interpretable ML, MICCAI'18

#### **Explanation - From a Regulatory Perspective**

# Why Explainability: Laws against Discrimination



And more...

Fairness

SR 11-7: Guidance on Model Risk Management



BOARD OF GOVERNORS OF THE FEDERAL RESERVE SYSTEM WASHINGTON, D.C. 20551



# **Transparenc**

CALIFORNIA CONSUMER PRIVACY ACT OF 2018



# **Explainability**

#### GDPR Concerns Around Lack of Explainability in Al

#### "

Companies should commit to ensuring systems that could fall under GDPR, including AI, will be compliant. The threat of **sizeable fines of €20 million or 4% of global turnover** provides a sharp incentive.

Article 22 of GDPR empowers individuals with the **right to demand an explanation of how an AI system made a decision that affects them.** 

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- European Commision



Andrus Ansip 🤡 @Ansip\_EU

You have the right to be informed about an automated decision and ask for a human being to review it, for example if your online credit application is refused. #EUdataP #GDPR #AI #digitalrights #EUandMe europa.eu/!nN77Dd



8:30 AM - 7 Sep 2018

VP, European Commision

Article 22. Automated individual decision making, including profiling

- 1. The data subject shall have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her or similarly significantly affects him or her.
- 2. Paragraph 1 shall not apply if the decision:
  - (a) is necessary for entering into, or performance of, a contract between the data subject and a data controller;
  - (b) is authorised by Union or Member State law to which the controller is subject and which also lays down suitable measures to safeguard the data subject's rights and freedoms and legitimate interests; or
  - (c) is based on the data subject's explicit consent.
- 3. In the cases referred to in points (a) and (c) of paragraph 2, the data controller shall implement suitable measures to safeguard the data subject's rights and freedoms and legitimate interests, at least the right to obtain human intervention on the part of the controller, to express his or her point of view and to contest the decision.
- 4. Decisions referred to in paragraph 2 shall not be based on special categories of personal data referred to in Article 9(1), unless point (a) or (g) of Article 9(2) apply and suitable measures to safeguard the data subject's rights and freedoms and legitimate interests are in place.

#### Recital 71 Profiling\*

<sup>1</sup> The data subject should have the right not to be subject to a decision, which may include a measure, evaluating personal aspects relating to him or her which is based solely on automated processing and which produces legal effects concerning him or her or similarly significantly affects him or her, such as automatic refusal of an online credit application or e-recruiting practices without any human intervention. <sup>2</sup> Such processing includes 'profiling' that consists of any form of automated processing of personal data evaluating the personal aspects relating to a natural person, in particular to analyse or predict aspects concerning the data subject's performance at work, economic situation, health, personal preferences or interests, reliability or behaviour, location or movements, where it produces legal effects concerning him or her or similarly significantly affects him or her. <sup>3</sup> However, decision-making based on such processing,





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#### Why Explainability: Growing Global AI Regulation

- **GDPR**: Article 22 empowers individuals with the **right to demand an explanation of how an automated system made a decision** that affects them.
- Algorithmic Accountability Act 2019: Requires companies to provide an assessment of the risks posed by the automated decision system to the privacy or security and the risks that contribute to inaccurate, unfair, biased, or discriminatory decisions impacting consumers
- California Consumer Privacy Act: Requires companies to rethink their approach to capturing, storing, and sharing personal data to align with the new requirements by January 1, 2020.
- **Washington Bill 1655**: Establishes guidelines for the use of automated decision systems to protect consumers, improve transparency, and create more market predictability.
- Massachusetts Bill H.2701: Establishes a commission on automated decision-making, transparency, fairness, and individual rights.
- Illinois House Bill 3415: States predictive data analytics determining creditworthiness or hiring decisions may not include information that correlates with the applicant race or zip code.

#### SR 11-7 and OCC regulations for Financial Institutions

#### SR 11-7: Guidance on Model Risk Management



What's driving Stress Testing and Model Risk Management efforts?

#### **Regulatory efforts**

SR 11-7 says "Banks benefit from conducting model stress testing to check performance over a wide range of inputs and parameter values, including extreme values, to verify that the model is robust"

In fact, SR14-03 explicitly calls for all models used for Dodd-Frank Act Company-Run Stress Tests must fall under the purview of Model Risk Management.

In addition SR12-07 calls for incorporating validation or other type of independent review of the stress testing framework to ensure the integrity of stress testing processes and results.

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# JOHN HILL

GLOBAL HEAD OF MODEL RISK GOVERNANCE, CREDIT SUISSE

In the current regulatory environment, model validation policies must be fully compliant with the requirements of SR11-7. While SR11-7 officially applies to US conforming bank and non-US banks doing business in the US, many European financial firms have adopted SR11-7 as their standard as well.

#### "Explainability by Design" for AI products



#### AI @ Scale - Challenges for Explainable AI

# LinkedIn operates the largest professional network on the Internet



#### The AWS ML Stack

Broadest and most complete set of Machine Learning capabilities

#### **AI SERVICES**



#### **ML SERVICES**

learning

Amazon SageMaker	Ground Truth	Augmented Al	SageMaker Studio IDE <sup>NEW</sup>							SageMaker
			Built-in algorithms	SageMaker Notebooks <sup>NEW</sup>	SageMaker Experiments <sup>NEW</sup>	Model tuning	SageMaker Debugger <sup>NEW</sup>	SageMaker Autopilot <sup>NEW</sup>	Model hosting	SageMaker Model Monitor <sup>NEW</sup>

#### **ML FRAMEWORKS & INFRASTRUCTURE**



#### **Explanation - In a Nutshell**

#### What is Explainable AI?



#### Confusion with Today's Al Black Box

- Why did you do that?
- Why did you not do that?
- When do you succeed or fail?
- How do I correct an error?

#### **Explainable Al**



#### **Clear & Transparent Predictions**

- I understand why
- I understand why not
- I know why you succeed or fail
- I understand, so I trust you

### Example of an End-to-End XAI System







Green regions argue for FISH, while RED pushes towards DOG. There's more green.

3 H: (Hmm. Seems like it might be just recognizing anemone texture!) Which training examples are most influential to the prediction?

C: These ones:



H: What happens if the

background anemones are removed? E.g.,







- Humans may have follow-up questions
- Explanations cannot answer all users' concerns

Weld, D., and Gagan Bansal. "The challenge of crafting intelligible intelligence." Communications of ACM (2018).
# How to Explain? Accuracy vs. Explainability

- Challenges:
  - Supervised
  - Unsupervised learning

Learning

- Approach:
  - Representation Learning
  - Stochastic selection
- Output:
  - Correlation
  - No causation



# XAI Definitions - Explanation vs. Interpretation explanation | Eksplə'neI(ə)n | Oxford Dictionary of English

#### noun

a statement or account that makes something clear: the birth rate is central to any explanation of population trends.

# interpret | In'terprit |

### verb (interprets, interpreting, interpreted) [with object]

1 explain the meaning of (information or actions): the evidence is difficult to interpret.

# On the Role of Data in XAI

Table of baby-name data (baby-2010.csv) Field rank gender year name names Jacob 1 boy 2010 One row Isabella 1 girl 2010 (4 fields) 2 2010 Ethan boy 2 2010 Sophia girl 3 boy 2010 Michael 2000 rows all told



Tabular



Images

Text

# Evaluation (1) - Perturbation-based Approaches

### Perturb top-k features by attribution and observe change in prediction

- Higher the change, better the method
- Perturbation may amount to replacing the feature with a random value
- Samek et al. formalize this using a metric: **Area over perturbation curve** 
  - Plot the prediction for input with top-k features perturbed as a function of k
  - Take the area over this curve



KDD 2019 Tutorial on Explainable AI in Industry - https://sites.google.com/view/kdd19-explainable-ai-tutorial

# Evaluation (2) - Human (Role)-based Evaluation is Essential... but too often based on size!

Evaluation criteria for Explanations [Miller, 2017]

- O Truth & probability
- O Usefulness, relevance
- O Coherence with prior belief
- O Generalization

**Cognitive chunks** = basic explanation units (for different explanation needs)

- O Which basic units for explanations?
- O How many?
- O How to compose them?
- O Uncertainty & end users?

[Doshi-Velez and Kim 2017, Poursabzi-Sangdeh 18]

# Evaluation (3) - XAI: One Objective, Many Metrics



Source: Accenture Point of View. Understanding Machines: Explainable AI. Freddy Lecue, Dadong Wan

# Explanation in AI (not only Machine Learning!)

























# Overview of Explanation in Machine Learning (1)

#### Interpretable Models:

- Decision Trees, Lists and Sets,
- GAMs,
- GLMs,
- Linear regression,
- Logistic regression,
- KNNs



#### Naive Bayes model

Igor Kononenko. Machine learning for medical diagnosis: history, state of the art and perspective. Artificial Intelligence in Medicine, 23:89–109, 2001.



#### Counterfactual What-if

Brent D. Mittelstadt, Chris Russell, Sandra Wachter: Explaining Explanations in AI. FAT 2019: 279-288

Rory Mc Grath, Luca Costabello, Chan Le Van, Paul Sweeney, Farbod Kamiab, Zhao Shen, Freddy Lécué: Interpretable Credit Application Predictions With Counterfactual Explanations. CoRR abs/1811.05245 (2018)



Press (1 (5.8%)

Eners (1) 11 (6.4%)

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SRF volume in central-3mm at N

IR thickness in central-3mm at M2 IRF volume in parafovea at M2

SRF volume in parafovea-temporal at M2

IR thickness in fovea at M

IR thickness in fovea at M2

# Overview of Explanation in Machine Learning (2)

### Artificial Neural Network



```
Network g(x_1, x_2)
Attributions at x_1 = 3, x_2 = 1
Integrated gradients x_1 = 1.5, x_2 = -0.5
DeepLift x_1 = 2, x_2 = -1
LRP x_1 = 2, x_2 = -1
```

#### Attribution for Deep Network (Integrated gradient-based)

Mukund Sundararajan, Ankur Taly, and Qiqi Yan. Axiomatic attribution for deep networks. In ICML, pp. 3319–3328, 2017.

Avanti Shrikumar, Peyton Greenside, Anshul Kundaje: Learning Important Features Through Propagating Activation Differences. ICML 2017: 3145-3153



Chaofan Chen, Oscar Li, Alina Barnett, Jonathan Su, Cynthia Rudin: This looks like that: deep learning for interpretable image recognition. CoRR abs/1806.10574 (2018)



Oscar Li, Hao Liu, Chaofan Chen, Cynthia Rudin: Deep Learning for Case-Based Reasoning Through Prototypes: A Neural Network That Explains Its Predictions. AAAI 2018: 3530-3537



#### **Attention Mechanism**

Edward Choi, Mohammad Taha Bahadori, Jimeng Sun, Joshua Kulas, Andy Schuetz, Walter F. Stewart: RETAIN: An Interpretable Predictive Model for Healthcare using Reverse Time Attention Mechanism. NIPS 2016: 3504-3512

D. Bahdanau, K. Cho, and Y. Bengio. Neural machine translation by jointly learning to align and translate. International Conference on Learning Representations, 2015



#### **Surogate Model**

Mark Craven, Jude W. Shavlik: Extracting Tree-Structured Representations of Trained Networks. NIPS 1995: 24-30

# Overview of Explanation in Machine Learning (3)

Airplane

res5c unit 1243

res5c unit 1379

inception 4e unit 92

### Computer Vision



### Interpretable Units

David Bau, Bolei Zhou, Aditya Khosla, Aude Oliva, Antonio Torralba: Network Dissection: Quantifying Interpretability of Deep Visual Representations. CVPR 2017: 3319-3327



**Uncertainty Map** 

Alex Kendall, Yarin Gal: What Uncertainties Do We Need in Bayesian Deep Learning for Computer Vision? NIPS 2017: 5580-5590

Western Grebe Description: This is a large bird with a white neck and a black back in the water



Class Definition: The Western Grebe is a waterbird with a yellow pointy beak, white neck and belly,

Explanation: This is a Western Grebe because this bird has a long white neck, pointy yellow beak and red eye.

Description: This is a large flying bird with black wings and a white belly. Class Definition: The Lavsan Albatross is a large seabird with a hooked vellow beak, black back

Class Definition and white belly. Visual Explanat yellow beak, an

Visual Explanation: This is a *Laysan Albatross* because this bird has a large wingspan, hooked vellow beak, and white belly.



Laysan Albatross Description: This is a large bird with a white neck and a black back in the water.

Class Definition: The Laysan Albatross is a large seabird with a hooked yellow beak, black back and white belly.

Visual Explanation: This is a *Laysan Albatross* because this bird has a hooked yellow beak white neck and black back.

#### **Visual Explanation**

Lisa Anne Hendricks, Zeynep Akata, Marcus Rohrbach, Jeff Donahue, Bernt Schiele, Trevor Darrell: Generating Visual Explanations. ECCV (4) 2016: 3-19



#### **Saliency Map**

Julius Adebayo, Justin Gilmer, Michael Muelly, Ian J. Goodfellow, Moritz Hardt, Been Kim: Sanity Checks for Saliency Maps. NeurIPS 2018: 9525-9536

#### and black back. Explanation: This is a West

### Overview of Explanation in Different AI Fields (1)

### • Game Theory



Scott M. Lundberg, Su-In Lee: A Unified Approach to Interpreting Model Predictions. NIPS 2017: 4768-4777

### Overview of Explanation in Different AI Fields (1)

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#### **Shapley Additive Explanation**

Scott M. Lundberg, Su-In Lee: A Unified Approach to Interpreting Model Predictions. NIPS 2017: 4768-4777



#### L-Shapley and C-Shapley (with graph structure)

Jianbo Chen, Le Song, Martin J. Wainwright, Michael I. Jordan: L-Shapley and C-Shapley: Efficient Model Interpretation for Structured Data. ICLR 2019

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#### instance-wise feature importance (causal influence)

Erik Štrumbelj and Igor Kononenko. An efficient explanation of individual classifications using game theory. Journal of Machine Learning Research, 11:1–18, 2010.

Anupam Datta, Shayak Sen, and Yair Zick. Algorithmic transparency via quantitative input influence: Theory and experiments with learning systems. In Security and Privacy (SP), 2016 IEEE Symposium on, pp. 598–617. IEEE, 2016.

### Overview of Explanation in Different Al Fields (2)

### Search and Constraint Satisfaction



#### **Conflicts resolution**

Barry O'Sullivan, Alexandre Papadopoulos, Boi Faltings, Pearl Pu: Representative Explanations for Over-Constrained Problems. AAAI 2007: 323-328

#### **Robustness Computation**

Hebrard, E., Hnich, B., & Walsh, T. (2004, July). Robust solutions for constraint satisfaction and optimization. In ECAI (Vol. 16, p. 186).

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Hebrard, E., Hnich, B., & Walsh, T. (2004, July). Robust solutions for constraint satisfaction and optimization. In ECAI (Vol. 16, p. 186).



# Constraints relaxation

Ulrich Junker: QUICKXPLAIN: Preferred Explanations and Relaxations for Over-Constrained Problems. AAAI 2004: 167-172

### Overview of Explanation in Different AI Fields (3)

### Knowledge Representation and Reasoning

Ref	$\vdash C \Longrightarrow C$	1 (at-least 3 grane) $\rightarrow$ (at-least 2 grane) Atlet
Trans	$\frac{\vdash c \Longrightarrow p, \vdash p \Longrightarrow e}{\vdash c \Longrightarrow e}$	2. (and (at-least 3 grape) (prim GOOD WINE))
Eq	$ \begin{array}{c c} \vdash A \equiv B & \vdash C \Longrightarrow D \\ \hline \Box (A/B) \Longrightarrow D(A/B) \end{array} $	$\Rightarrow (at-least 2 grape) \qquad And L, 1$ 3. (prim GOOD WINE) $\Rightarrow$ (prim WINE) Prim 4. (prim L(2) (prim L(2) (prim WINE))) (prim WINE))
Prim	$\frac{FF \subseteq EE}{\vdash (prim EE) \Longrightarrow (prim FF)}$	4. (and (at-least 3 grape) (prim GOOD WINE)) $\implies$ (prim WINE) AndL,3
THING	$\vdash C \Longrightarrow THING$	5. $A \equiv (and$
AndR	$\frac{\vdash c \Longrightarrow d, \ \vdash c \Longrightarrow (and \ EE)}{\vdash c \Longrightarrow (and \ D \ EE)}$	(at-reasts grape) (prim GOOD WINE)) $Eq.4,5$ 6. A $\Rightarrow$ (prim WINE) = (and (prim WINE)) And Fa
AndL	$\frac{\vdash c \Longrightarrow e}{\vdash (and \dots c \dots) \Longrightarrow e}$	8. $A \implies (and (prim WINE))$ Eq.7,6 9. $A \implies (at-least 2 grape)$ Eq.5,2
All	$\frac{\vdash c \Longrightarrow p}{\vdash (all \ p \ c) \Longrightarrow (all \ p \ D)}$	10. A $\implies$ (and (at-least 2 grape) (prim WINE)) AndR,9,8
AtL st	$\frac{n > m}{\vdash (at-least \ n \ p)} \Longrightarrow (at-least \ m \ p)}$	
AndEq	$\vdash C \equiv (and C)$	
AtL s0	$\vdash (at - least 0 p) \equiv THING$	
All-thing	$\vdash (\texttt{all p THING}) \equiv \texttt{THING}$	
All-and	$\vdash (and (all p C) (all p D) \dots) \equiv (and (all p (and C D)) \dots)$	$A \equiv (and (at-least 3 grape) (prim GOOD WINE))$

#### Explaining Reasoning (through Justification) e.g., Subsumption

Deborah L. McGuinness, Alexander Borgida: Explaining Subsumption in Description Logics. IJCAI (1) 1995: 816-821

### Overview of Explanation in Different AI Fields (3)

### Knowledge Representation and Reasoning

Ref	$\vdash C \Longrightarrow C$	1. (at-least 3 grape) $\implies$ (at-least 2 grape) Atlst
Trans	$\frac{F c \Longrightarrow D, F D \Longrightarrow E}{F c \Longrightarrow E}$	2. (and (at-least 3 grape) (prim GOOD WINE))
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Prim	$FF \subseteq EE$ $\vdash (prim EE) \Longrightarrow (prim FF)$	4. (and (at-least 3 grape) (prim GOOD WINE)) $\Rightarrow$ (prim WINE) AndL,3
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AndR	$\frac{\vdash c \Longrightarrow p, \vdash c \Longrightarrow (and EE)}{\vdash c \Longrightarrow (and D EE)}$	(at-least 3 grape) (prim GOOD WINE)) fold $6. A \implies (prim WINE) = (a, d, f, 5)$ $7. (prim WINE) = (a, d) (prim WINE)) A_0 d f_0$
AndL	$\frac{\vdash c \Longrightarrow E}{\vdash (and \dots c \dots) \Longrightarrow E}$	8. $A \implies (and (prim WINE))$ Eq.7,6 9. $A \implies (at-least 2 grape)$ Eq.5,2
All	$\frac{\vdash c \Longrightarrow p}{\vdash (all \ p \ C) \Longrightarrow (all \ p \ D)}$	10. A $\implies$ (and (at-least 2 grape) (prim WINE)) AndR,9,8
AtL st	$\xrightarrow[]{n > m}{\vdash (at-least m p)} \Longrightarrow (at-least m p)$	
AndEq	$\vdash C \equiv (and C)$	
AtL s0	$\vdash (at - least 0 p) \equiv THING$	
All-thing	$\vdash$ (all p THING) $\equiv$ THING	
All-and	$\vdash (and (all p C)(all p D) \dots) \equiv (and (all p (and C D)) \dots)$	$A \equiv (and (at-least 3 grape) (prim GOOD WINE))$



# Abduction Reasoning (in Bayesian Network)

David Poole: Probabilistic Horn Abduction and Bayesian Networks. Artif. Intell. 64(1): 81-129 (1993)

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### Overview of Explanation in Different Al Fields (3)

### • Knowledge Representation and Reasoning

Ref Trans	$\begin{array}{c} \vdash C \Longrightarrow C \\ \underline{\vdash c \Longrightarrow p, \vdash p \Longrightarrow p} \\ \vdash c \Longrightarrow p \end{array}$	1. (at-least 3 grape) ⇒ (at-least 2 grape) AtLst 2. (and (at-least 3 grape) (prim GOOD WINE))	
Eq	$\frac{\vdash_{A\equiv B} \vdash_{C} \Longrightarrow_{D}}{\vdash_{C\{A/B\}} \Longrightarrow_{D\{A/B\}}}$	$\Rightarrow (at-least 2 grape) \qquad AndL,1$ 3. (prim GOOD WINE) $\Rightarrow (prim WINE) Prim$ 4. (and (at least 2 grape) (prim GOOD WINE))	
Prim	$\frac{\texttt{FF} \subseteq \texttt{EE}}{\vdash (\texttt{prim } \texttt{EE}) \Longrightarrow (\texttt{prim } \texttt{FF})}$	$\Rightarrow (prim WINE) \qquad \qquad \text{AndL,3}$	
THING	$\vdash C \Longrightarrow THING$	5. A ≡ (and (at-least 3 grape) (prim GOOD WINE)) Told	
AndR	$\frac{\vdash c \Longrightarrow d, \ \vdash c \Longrightarrow (and \ EE)}{\vdash c \Longrightarrow (and \ D EE)}$	6. $\mathbf{A} \implies (\text{prim WINE})$ Eq.4.5 7. (prim WINE) $\equiv (\text{and (prim WINE}))$ And Eq.	
AndL	$\frac{\vdash c \Longrightarrow E}{\vdash (and \dots c \dots) \Longrightarrow E}$	8. $\mathbf{A} \implies (\text{and (prim WINE)})$ Eq.7,6 9. $\mathbf{A} \implies (\text{at-least } 2 \text{ grape})$ Eq.5,2	
All	$\frac{\vdash c \Longrightarrow p}{\vdash (all p c) \Longrightarrow (all p D)}$	10. A $\implies$ (and (at-least 2 grape) (prim WINE)) AndR,9,	8
AtL st	$\xrightarrow{n \ge m} (at-least m p) \Longrightarrow (at-least m p)$		
AndEq	$\vdash C \equiv (and C)$		
AtL s0	$\vdash (\mathtt{at} - \mathtt{least} \ \texttt{0} \ \mathtt{p}) \equiv \mathtt{THING}$		
All-thing	$\vdash (\texttt{all p THING}) \equiv \texttt{THING}$		
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David Poole: Probabilistic Horn Abduction and Bayesian Networks. Artif. Intell. 64(1): 81-129 (1993)



#### **Diagnosis Inference**

Alban Grastien, Patrik Haslum, Sylvie Thiébaux: Conflict-Based Diagnosis of Discrete Event Systems: Theory and Practice. KR 2012

### Overview of Explanation in Different AI Fields (4)

### • Multi-agent Systems

MAS INFRASTRUCTURE	INDIVIDUAL AGENT INFRASTRUCTURE
MAS INTEROPERATION	INTEROPERATION
Translation Services Interoperation Services	Interoperation Modules
CAPABILITY TO AGENT MAPPING	CAPABILITY TO AGENT MAPPING
Middle Agents	Middle Agents Components
NAME TO LOCATION MAPPING	NAME TO LOCATION MAPPING
ANS	ANS Component
SECURITY	SECURITY
Certificate Authority Cryptographic Services	Security Module private/public Keys
PERFORMANCE SERVICES	PERFORMANCE SERVICES
MAS Monitoring Reputation Services	Performance Services Modules
MULTIAGENT MANAGEMENT SERVICES	MANAGEMENT SERVICES
Logging, Acivity Visualization, Launching	Logging and Visualization Components
ACL INFRASTRUCTURE	ACL INFRASTRUCTURE
Public Ontology Protocols Servers	ACL Parser Private Ontology Protocol Engine
COMMUNICATION INFRASTRUCTURE	COMMUNICATION MODULES
Discovery Message Transfer	Discovery Component Message Tranfer Module

#### Explanation of Agent Conflicts & Harmful Interactions

Katia P. Sycara, Massimo Paolucci, Martin Van Velsen, Joseph A. Giampapa: The RETSINA MAS Infrastructure. Autonomous Agents and Multi-Agent Systems 7(1-2): 29-48 (2003)

### Overview of Explanation in Different AI Fields (4)

### • Multi-agent Systems

MAS INFRASTRUCTURE	INDIVIDUAL AGENT INFRASTRUCTURE	
MAS INTEROPERATION	INTEROPERATION	
Translation Services Interoperation Services	Interoperation Modules	
CAPABILITY TO AGENT MAPPING Middle Agents	CAPABILITY TO AGENT MAPPING Middle Agents Components NAME TO LOCATION MAPPING ANS Component	
NAME TO LOCATION MAPPING ANS		
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#### **Agent Strategy Summarization**

Ofra Amir, Finale Doshi-Velez, David Sarne: Agent Strategy Summarization. AAMAS 2018: 1203-1207

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P	-
Control Question	Help
I started	
using my weapons because	
the intercept geometry was selected and	
ROE was achieved and	
the bogey was a radar–contact and	
the bogey was the primary–threat.	
Otherwise, if	
the intercept geometry were not selected or	
ROE were not achieved or	
the bogey were not a radar–contact or	
there was no primary–threat,	
I would have achieved proximity to the bogey.	
I concluded that the bogey achieved ROE because	
the bogey was a bandit and	10
I had received positive ID from the E2C and	
electronic positive ID was attained.	H
Wait Continue Clear D	one

#### **Explainable Agents**

Joost Broekens, Maaike Harbers, Koen V. Hindriks, Karel van den Bosch, Catholijn M. Jonker, John-Jules Ch. Meyer: Do You Get It? User-Evaluated Explainable BDI Agents. MATES 2010: 28-39 W. Lewis Johnson: Agents that Learn to Explain Themselves. AAAI 1994: 1257-1263

### Overview of Explanation in Different AI Fields (5)



Fine-grained explanations are in the form of:

 texts in a real-world dataset;

• Numerical scores

Hui Liu, Qingyu Yin, William Yang Wang: Towards Explainable NLP: A Generative Explanation Framework for Text Classification. CoRR abs/1811.00196 (2018)

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#### LIME for NLP

Marco Túlio Ribeiro, Sameer Singh, Carlos Guestrin: "Why Should I Trust You?": Explaining the Predictions of Any Classifier. KDD 2016: 1135-1144

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Hendrik Strobelt, Sebastian Gehrmann, Hanspeter Pfister, Alexander M. Rush: LSTMVis: A Tool for Visual Analysis of Hidden State Dynamics in Recurrent Neural Networks. IEEE Trans. Vis. Comput. Graph. 24(1): 667-676 (2018) Hendrik Strobelt, Sebastian Gehrmann, Michael Behrisch, Adam Perer, Hanspeter Pfister, Alexander M. Rush: Seq2seq-Vis: A Visual Debugging Tool for Sequence-to-Sequence Models. IEEE Trans. Vis. Comput. Graph. 25(1): 353-363 (2019)


### Overview of Explanation in Different Al Fields (6)

### • Planning and Scheduling

(

Explanation Type	R1	R2	R3	R4
Plan Patch Explanation / VAL		1	X	1
Model Patch Explanation		X	1	1
Minimally Complete Explanation		1	X	?
Minimally Monotonic Explanation		1	1	?
(Approximate) Minimally Complete Explanation	X	1	×	1

Rita Borgo, Michael Cashmore, Daniele Magazzeni: Towards Providing Explanations for Al Planner Decisions. CoRR abs/1810.06338 (2018)



#### XAI Plan

Rita Borgo, Michael Cashmore, Daniele Magazzeni: Towards Providing Explanations for Al Planner Decisions. CoRR abs/1810.06338 (2018)

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Rita Borgo, Michael Cashmore, Daniele Magazzeni: Towards Providing Explanations for Al Planner Decisions. CoRR abs/1810.06338 (2018)





#### Human-in-the-loop Planning

Maria Fox, Derek Long, Daniele Magazzeni: Explainable Planning. CoRR abs/1709.10256 (2017)

#### (Manual) Plan Comparison

#### XAI Plan

Rita Borgo, Michael Cashmore, Daniele Magazzeni: Towards Providing Explanations for Al Planner Decisions. CoRR abs/1810.06338 (2018)

### Overview of Explanation in Different AI Fields (7)

#### • Robotics



		Abstraction, A			
Specificity, S		Level 1	Level 2	Level 3	Level 4
	General Picture	Start and finish point of the complete route	Total distance and time taken for the complete route	Total distance and time taken for the complete route	Starting and ending land- mark of complete route
	Summary	Start and finish point for subroute on each floor of each building	Total distance and time taken for subroute on each floor of each build- ing	Total distance and angles for subroute on each floor of each building	Starting and ending land- mark for subroute on each floor of each build- ing
	Detailed Narrative	Start and finish points of complete route plus time taken for each edge of route	Angle turned at each point plus the total dis- tance and time taken for each edge of route	Turn direction at each point plus total distance for each edge of route	All landmarks encoun- tered on the route

#### Narration of Autonomous Robot Experience

Stephanie Rosenthal, Sai P Selvaraj, and Manuela Veloso. Verbalization: Narration of autonomous robot experience. In IJCAI, pages 862–868. AAAI Press, 2016.

Daniel J Brooks et al. 2010. Towards State Summarization for Autonomous Robots.. In AAAI Fall Symposium: Dialog with Robots, Vol. 61. 62.

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#### Robot: I have decided to turn left.

Human: Why did you do that?

**Robot:** I believe that the correct action is to turn left BECAUSE:

I'm being asked to go forward

AND This area in front of me was 20 cm higher than me \*highlights area\*

AND the area to the left has maximum protrusions of less than 5 cm \*highlights area\*

AND I'm tilted to the right by more than 5 degrees. Here is a display of the path through the tree that lead to this decision. \*displays tree\*

Human: How confident are you in this decision?

- **Robot:** The distribution of actions that reached this leaf node is shown in this histogram. \*displays histogram\* This action is predicted to be correct 67% of the time.
- **Human:** Where did the threshold for the area in front come from?
- **Robot:** Here is the histogram of all training examples that reached this leaf. 80% of examples where this area was above 20 cm predicted the appropriate action to be "drive forward".

### From Decision Tree to human-friendly information

Raymond Ka-Man Sheh: "Why Did You Do That?" Explainable Intelligent Robots. AAAI Workshops 2017

### Overview of Explanation in Different Al Fields (8)

• Reasoning under Uncertainty



#### **Probabilistic Graphical Models**

Daphne Koller, Nir Friedman: Probabilistic Graphical Models - Principles and Techniques. MIT Press 2009, ISBN 978-0-262-01319-2, pp. I-XXXV, 1-1231 Explainable Machine Learning (from a Machine Learning Perspective)

# Achieving Explainable AI

### Approach 1: Post-hoc explain a given Al model

- Individual prediction explanations in terms of input features, influential examples, concepts, local decision rules
- **Global prediction explanations** in terms of entire model in terms of partial dependence plots, global feature importance, global decision rules

### Approach 2: Build an interpretable model

• Logistic regression, Decision trees, Decision lists and sets, Generalized Additive Models (GAMs)



Slide credit: https://twitter.com/chandan\_singh96/status/1138811752769101825

#### interpretability cheat-sheet

**N**<u>View on github</u> Based on <u>this interpretability review</u> and the <u>sklearn cheat-sheet</u>. More in <u>this book</u> + these <u>slides</u>.

#### Summaries and links to code

<u>RuleFit</u> – automatically add features extracted from a small tree to a linear model

 $\underline{\text{LIME}} - \text{linearly approximate a model at a point}$ 

<u>SHAP</u> – find relative contributions of features to a prediction

 $\underline{\text{ACD}} - \text{hierarchical feature importances} \\ \text{for a DNN prediction}$ 

<u>Text</u> – DNN generates text to explain a DNN's prediction (sometimes not faithful)

<u>Permutation importance</u> – permute a feature and see how it affects the model

<u>ALE</u> – perturb feature value of nearby points and see how outputs change

<u>PDP ICE</u> – vary feature value of all points and see how outputs change

<u>TCAV</u> – see if representations of certain points learned by DNNs are linearly separable

<u>Influence functions</u> – find points which highly influence a learned model

<u>MMD-CRITIC</u> – find a few points which summarize classes

# Achieving Explainable AI

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# Why did the network label this image as **"clog"**?



### Top label: "fireboat"

# Why did the network label this image as **"fireboat"**?

### Credit Lending in a black-box ML world



Fair lending laws [ECOA, FCRA] require credit decisions to be explainable

### The Attribution Problem

#### Attribute a model's prediction on <u>an input</u> to features of the input

Examples:

- Attribute an object recognition network's prediction to its pixels
- Attribute a text sentiment network's prediction to individual words
- Attribute a lending model's prediction to its features

A reductive formulation of "why this prediction" but surprisingly useful

# **Application of Attributions**

• Debugging model predictions

E.g., Attribution an image misclassification to the pixels responsible for it

- Generating an explanation for the end-user E.g., Expose attributions for a lending prediction to the end-user
- Analyzing model robustness

E.g., Craft adversarial examples using weaknesses surfaced by attributions

• Extract rules from the model

E.g., Combine attribution to craft rules (pharmacophores) capturing prediction logic of a drug screening network

# Next few slides

We will cover the following **attribution methods**\*\*

- Ablations
- Gradient based methods (specific to differentiable models)
- Score Backpropagation based methods (specific to NNs)

We will also discuss game theory (Shapley value) in attributions

\*\*Not a complete list!

See Ancona et al. [ICML 2019], Guidotti et al. [arxiv 2018] for a comprehensive survey

# Ablations

### Drop each feature and attribute the change in prediction to that feature

Pros:

• Simple and intuitive to interpret

Cons:

- Unrealistic inputs
- Improper accounting of interactive features
- Can be computationally expensive



# Feature\*Gradient

### Attribution to a feature is feature value times gradient, i.e., $x_i * \partial y / \partial x_i$

- Gradient captures sensitivity of output w.r.t. feature
- Equivalent to Feature\*Coefficient for linear models
  - **First-order Taylor approximation** of non-linear models
- Popularized by SaliencyMaps [NIPS 2013], Baehrens et al. [JMLR 2010]





Gradients in the vicinity of the input seem like noise? Local linear approximations can be too local



### Score Back-Propagation based Methods

Re-distribute the prediction score through the neurons in the network

• LRP [JMLR 2017], DeepLift [ICML 2017], Guided BackProp [ICLR 2014]



**Easy case:** Output of a neuron is a linear function of previous neurons (i.e.,  $n_i = \sum w_{ij} * n_j$ ) e.g., the logit neuron

 Re-distribute the contribution in proportion to the coefficients w<sub>ii</sub>

#### Image credit heatmapping.org

## Score Back-Propagation based Methods

Re-distribute the prediction score through the neurons in the network

• LRP [JMLR 2017], DeepLift [ICML 2017], Guided BackProp [ICLR 2014]



Image credit heatmapping.org

**Tricky case:** Output of a neuron is a **non-linear** function, e.g., ReLU, Sigmoid, etc.

- **Guided BackProp**: Only consider ReLUs that are on (linear regime), and which contribute positively
- LRP: Use first-order Taylor decomposition to linearize activation function
- **DeepLift**: Distribute activation difference relative a reference point in proportion to edge weights

## Score Back-Propagation based Methods

Re-distribute the prediction score through the neurons in the network

• LRP [JMLR 2017], DeepLift [ICML 2017], Guided BackProp [ICLR 2014]



Image credit heatmapping.org

Pros:

- Conceptually simple
- Methods have been empirically validated to yield sensible result

Cons:

- Hard to implement, requires instrumenting the model
- Often breaks implementation invariance
  Think: F(x, y, z) = x \* y \*z and
  G(x, y, z) = x \* (y \* z)

# **Baselines and additivity**

- When we decompose the score via backpropagation, we imply a normative alternative called a **baseline** 
  - "Why Pr(fireboat) = 0.91 [instead of 0.00]"
- Common choice is an **informationless input for the model** 
  - E.g., Black image for image models
  - E.g., Empty text or zero embedding vector for text models
- Additive attributions explain F(input) F(baseline) in terms of input features

## Another approach: gradients at many points



Baseline

### Integrated Gradients [ICML 2017]

Integrate the gradients along a straight-line path from baseline to input

IG(input, base) ::= (input - base) \* 
$$\int_{0.1} \nabla F(\alpha * input + (1-\alpha) * base) d\alpha$$

#### Original image



#### **Integrated Gradients**



### Integrated Gradients in action

Why is this image labeled as "clog"?

### Original image



"Clog"



### Why is this image labeled as "clog"?

### Original image



#### Integrated Gradients (for label "clog")



"Clog"



# Detecting an architecture bug

- Deep network [Kearns, 2016] predicts if a molecule binds to certain DNA site
- Finding: Some atoms had identical attributions despite different connectivity



# Detecting an architecture bug

- Deep network [Kearns, 2016] predicts if a molecule binds to certain DNA site
- Finding: Some atoms had identical attributions despite different connectivity



• **Bug**: The architecture had a bug due to which the convolved bond features did not affect the prediction!

### Detecting a data issue

• Deep network predicts various diseases from chest x-rays

#### Original image



# Integrated gradients (for top label)



### Detecting a data issue

- Deep network predicts various diseases from chest x-rays
- **Finding**: Attributions fell on radiologist's markings (rather than the pathology)



#### Original image

Integrated gradients (for top label)



### Cooperative game theory in attributions

### Shapley Value [Annals of Mathematical studies, 1953]

Classic result in game theory on distributing gain in a **coalition game** 

#### • Coalition Games

- Players collaborating to generate some **gain** (think: revenue)
- Set function v(S) determining the gain for any subset S of players

### Shapley Value [Annals of Mathematical studies, 1953]

Classic result in game theory on distributing gain in a **coalition game** 

#### Coalition Games

- Players collaborating to generate some **gain** (think: revenue)
- Set function v(S) determining the gain for any subset S of players
- Shapley Values are a fair way to attribute the total gain to the players based on their contributions
  - <u>Concept</u>: Marginal contribution of a player to a subset of other players (v(S U {i}) v(S))
  - Shapley value for a player is a **specific weighted aggregation of its marginal** over all possible subsets of other players

Shapley Value for player i =  $\sum_{S \subseteq N} w(S) * (v(S \cup \{i\}) - v(S))$ 

(where w(S) = N! / |S|! (N - |S| - 1)!)

### **Shapley Value Justification**

Shapley values are unique under four simple axioms

- **Dummy:** If a player never contributes to the game then it must receive zero attribution
- Efficiency: Attributions must add to the total gain
- **Symmetry:** Symmetric players must receive equal attribution
- Linearity: Attribution for the (weighted) sum of two games must be the same as the (weighted) sum of the attributions for each of the games

### Shapley Values for Explaining ML models

SHAP [NeurIPS 2018], QII [S&P 2016], Strumbelj & Konenko [JMLR 2009]

- Define a coalition game for each model input X
  - Players are the features in the input
  - **Gain is the model prediction** (output), i.e., gain = F(X)
- Feature attributions are the Shapley values of this game
### Shapley Values for Explaining ML models

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- Define a coalition game for each model input X
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  - **Gain is the model prediction** (output), i.e., gain = F(X)
- Feature attributions are the Shapley values of this game

Challenge: Shapley values require the gain to be defined for all subsets of players

• What is the prediction when **some players (features) are absent**?

i.e., what is **F(x\_1, <absent>, x\_3, ..., <absent>)**?

### Modeling Feature Absence

**Key Idea**: Take the expected prediction when the (absent) feature is sampled from a certain distribution.

Different approaches choose different distributions

- [SHAP, NIPS 2018] Use conditional distribution w.r.t. the present features
- [QII, S&P 2016] Use marginal distribution
- [Strumbelj et al., JMLR 2009] Use uniform distribution

Preprint: <u>The Explanation Game: Explaining Machine Learning Models with Cooperative Game</u> <u>Theory</u>

### **Computing Shapley Values**

Exact Shapley value computation is exponential in the number of features

• Shapley values can be expressed as an expectation of marginals

 $\phi(i) = E_{S \sim D}$  [marginal(S, i)]

- Sampling-based methods can be used to approximate the expectation
- See: "Computational Aspects of Cooperative Game Theory", Chalkiadakis et al. 2011
- The method is still computationally infeasible for models with hundreds of features, e.g., image models

### Non-atomic Games: Aumann-Shapley Values and IG

- Values of Non-Atomic Games (1974): Aumann and Shapley extend their method → players can contribute fractionally
- Aumann-Shapley values calculated by integrating along a straight-line path...
  same as Integrated Gradients!
- IG through a game theory lens: continuous game, feature absence is modeled by replacement with a baseline value
- Axiomatically justified as a result:
  - Integrated Gradients is the unique path-integral method satisfying: Sensitivity, Insensitivity, Linearity preservation, Implementation invariance, Completeness, and Symmetry

### Lessons learned: baselines are important

Baselines (or Norms) are essential to explanations [Kahneman-Miller 86]

- E.g., A man suffers from indigestion. Doctor blames it to a stomach ulcer. Wife blames it on eating turnips. Both are correct relative to their baselines.
- The baseline may also be an important analysis knob.

Attributions are **contrastive**, whether we think about it or not.

### Some limitations and caveats for attributions

### Attributions don't explain everything

Some things that are missing:

- Feature interactions (ignored or averaged out)
- What training examples influenced the prediction (training agnostic)
- Global properties of the model (prediction-specific)

An instance where attributions are useless:

• A model that predicts TRUE when there are **even number** of black pixels and FALSE otherwise

### Attributions are for human consumption

- Humans interpret attributions and generate insights
  - Doctor maps attributions for x-rays to pathologies
- Visualization matters as much as the attribution technique

**Naive** scaling of attributions from 0 to 255



Attributions have a **large range** and **long tail** across pixels



After clipping attributions at 99% to reduce range



Other individual prediction explanation methods

### Local Interpretable Model-agnostic Explanations (Ribeiro et al. KDD 2016)



Figure credit: Ribeiro et al. KDD 2016



P(Salary > \$50K) = 0.57

(a) Instance and prediction

(b) LIME explanation

Figure credit: Anchors: High-Precision Model-Agnostic Explanations. Ribeiro et al. AAAI 2018

### Anchors

28 < Age < 37Workclass = Private Education = High School grad Marital Status = Married Less than \$50K Occupation = Blue-Collar Married Relationship = Husband 0.50 Race = WhiteCapital Gain = None 0 23 Sex = MaleHours per week <= 40 Capital Gain = None 0.16 Occupation = Blue Collar Capital Loss = Low 0.15 Ed = High School grad Hours per week < 40.000 10 Country = United-States P(Salary > \$50K) = 0.57

(a) Instance and prediction



(b) LIME explanation



**IF** Country = United-States **AND** Capital Loss = Low **AND** Race = White **AND** Relationship = Husband **AND** Married **AND**  $28 < Age \leq 37$ **AND** Sex = Male **AND** High School grad **AND** Occupation = Blue-Collar **THEN PREDICT** Salary > \$50K

(c) An *anchor* explanation

Figure credit: Anchors: High-Precision Model-Agnostic Explanations. Ribeiro et al. AAAI 2018

### **Influence functions**

- Trace a model's prediction through the learning algorithm and back to its training data
- Training points "responsible" for a given prediction



Figure credit: Understanding Black-box Predictions via Influence Functions. Koh and Liang. ICML 2017

### **Example based Explanations**



Learned prototypes and criticisms from Imagenet dataset (two types of dog breeds)

- **Prototypes:** Representative of all the training data.
- Criticisms: Data instance that is not well represented by the set of prototypes.

Figure credit: Examples are not Enough, Learn to Criticize! Criticism for Interpretability. Kim, Khanna and Koyejo. NIPS 2016

### **Global Explanations**

### **Global Explanations Methods**

• Partial Dependence Plot: Shows the marginal effect one or two features have on the predicted outcome of a machine learning model



### **Global Explanations Methods**

• **Permutations:** The importance of a feature is the increase in the prediction error of the model after we permuted the feature's values, which breaks the relationship between the feature and the true outcome.

	RDSpend Ad	ministration	Marketing Spend	Profit	state_California
1	165349.2	136897.8	471784.1	192261.83	0
2	162597.7	151377.59	443898.53	191792.06	1
3	153441.51	101145.55	407934.54	191050.39	1
	₩ ¢				
48	0	135426.92	0	42559.73	1
49	542.05	51743.15	0	35673.41	0
50	0	116983.8	45173.06	14681.4	1

Random Shuffle of the first feature

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### **Decision Trees**



### **Decision Set**

If Allergies = Yes and Smoker = Yes and Irregular-Heartbeat = Yes, then Asthma If Allergies = Yes and Past-Respiratory-Illness = Yes and Avg-Body-Temperature > 0.1, then Asthma If Smoker = Yes and BMI  $\ge 0.2$  and Age  $\ge 60$ , then Diabetes If Family-Risk-Diabetes = Yes and BMI > 0.4 = Frequency-Infections > 0.2, then Diabetes If Frequency-Doctor-Visits > 0.4 and Childhood-Obesity = Yes and Past-Respiratory-Illness = Yes, then Diabetes If Family-Risk-Depression = Yes and Past-Depression = Yes and Gender = Female, then Depression If BMI > 0.3 and Insurance-Coverage = None and Avg-Blood-Pressure > 0.2, then Depression If Past-Respiratory-Illness = Yes and Age  $\geq 50$  and Smoker = Yes, then Lung Cancer If Family-Risk-LungCancer =Yes and Allergies =Yes and Avg-Blood-Pressure  $\geq 0.3$ , then Lung Cancer If Disposition-Tiredness = Yes and Past-Anemia = Yes and BMI  $\ge 0.3$  and Rapid-Weight-Loss = Yes, then Leukemia If Family-Risk-Leukemia = Yes and Past-Blood-Clotting = Yes and Frequency-Doctor-Visits > 0.3, then Leukemia If Disposition-Tiredness = Yes and Irregular-Heartbeat = Yes and Short-Breath-Symptoms = Yes and Abdomen-Pains = Yes, then Myelofibrosis

Figure credit: Interpretable Decision Sets: A Joint Framework for Description and Prediction, Lakkaraju, Bach, Leskovec

### **Decision Set**

#### A Bayesian Framework for Learning Rule Sets for Interpretable Classification

Tong Wang Cynthia Rudin Finale Doshi-Velez Yimin Liu Erica Klampfl Perry MacNeille TONG-WANG@UIOWA.EDU University of Iowa CYNTHIA@CS.DUKE.EDU Duke University FINALE@SEAS.HARVARD.EDU Harvard University LIUYIMIN2000@GMAIL.COM Edward Jones EKLAMPFL@FORD.COM Ford Motor Company PMACNEIL@FORD.COM Ford Motor Company

Editor: Maya Gupta

#### Abstract

We present a machine learning algorithm for building classifiers that are comprised of a *small* number of *short* rules. These are restricted disjunctive normal form models. An example of a classifier of this form is as follows: If X satisfies (condition A AND condition B) OR (condition C) OR  $\cdots$ , then Y = 1. Models of this form have the advantage of being interpretable to human experts since they produce a set of rules that concisely describe a specific class. We present two probabilistic models with prior parameters that the user can set to encourage the model to have a desired size and shape, to conform with a domain-specific definition of interpretability. We provide a scalable MAP inference approach and develop theoretical bounds to reduce computation by iteratively pruning the search space. We apply our method (Bayesian Rule Sets – *BRS*) to characterize and predict user behavior with respect to in-vehicle context-aware personalized recommender systems. Our method has a major advantage over classical associative classification methods and decision trees in that it does not greedily grow the model.

### **Decision List**

If Past-Respiratory-Illness =Yes and Smoker =Yes and Age  $\geq$  50, then Lung Cancer

Else if Allergies =Yes and Past-Respiratory-Illness =Yes, then Asthma

Else if Family-Risk-Respiratory =Yes, then Asthma

Else if Family-Risk-Depression = Yes, then Depression

Else if Gender =Female and Short-Breath-Symptoms =Yes, then Asthma

Else if BMI  $\geq 0.2$  and Age  $\geq 60$ , then Diabetes

Else if Frequent-Headaches = Yes and Dizziness = Yes, then Depression

Else if Frequency-Doctor-Visits  $\geq 0.3$ , then Diabetes

Else if Disposition-Tiredness = Yes, then Depression

Else if Chest-Pain = Yes and Nausea and Yes, then Diabetes

**Else Diabetes** 

Figure credit: Interpretable Decision Sets: A Joint Framework for Description and Prediction, Lakkaraju, Bach, Leskovec

### Falling Rule List

A falling rule list is an ordered list of if-then rules (falling rule lists are a type of decision list), such that the estimated probability of success decreases monotonically down the list. Thus, a falling rule list directly contains the decision-making process, whereby the most at-risk observations are classified first, then the second set, and so on.

	Conditions		Probability	Support
IF	IrregularShape AND Age $\geq 60$	THEN malignancy risk is	85.22%	230
ELSE IF	Spiculated Margin AND Age $\geq 45$	THEN malignancy risk is	78.13%	64
ELSE IF	IllDefinedMargin AND Age $\geq 60$	THEN malignancy risk is	69.23%	39
ELSE IF	IrregularShape	THEN malignancy risk is	63.40%	153
ELSE IF	LobularShape AND Density $\geq 2$	THEN malignancy risk is	39.68%	63
ELSE IF	RoundShape AND Age $\geq 60$	THEN malignancy risk is	26.09%	46
ELSE		THEN malignancy risk is	10.38%	366

Falling rule list for mammographic mass dataset.

### **Box Drawings for Rare Classes**



Figure credit: Box Drawings for Learning with Imbalanced. Data Siong Thye Goh and Cynthia Rudin

## Supersparse Linear Integer Models for Optimized Medical Scoring Systems

#### **PREDICT PATIENT HAS OBSTRUCTIVE SLEEP APNEA IF SCORE** > 1

1.	$age \ge 60$	4  points	
2.	hypertension	4  points	$  + \cdots$
3.	body mass index $\geq 30$	2  points	+
4.	body mass index $\geq 40$	2  points	+
5.	female	-6 points	$+ \cdots$
	ADD POINTS FROM ROWS 1 – 5	SCORE	=

SLIM scoring system for sleep apnea screening. This model achieves a 10-CV mean test TPR/FPR of 61.4/20.9%, obeys all operational constraints, and was trained without parameter tuning. It also generalizes well due to the simplicity of the hypothesis space: here the training TPR/FPR of the final model is 62.0/19.6%.

Figure credit: Supersparse Linear Integer Models for Optimized Medical Scoring Systems. Berk Ustun and Cynthia Rudin

### **K- Nearest Neighbors**



Explanation in terms of nearest training data points responsible for the decision

Finding Neighbors & Voting for Labels



### GLMs and GAMs

Model	Form	Intelligibility	Accuracy
Linear Model	$y=eta_0+eta_1x_1++eta_nx_n$	+++	+
Generalized Linear Model	$g(y)=eta_0+eta_1x_1++eta_nx_n$	+++	+
Additive Model	$y = f_1(x_1) + + f_n(x_n)$	++	++
Generalized Additive Model	$g(y) = f_1(x_1) + + f_n(x_n)$	++	++
Full Complexity Model	$y=f(x_1,,x_n)$	+	+++

Intelligible Models for Classification and Regression. Lou, Caruana and Gehrke KDD 2012

Accurate Intelligible Models with Pairwise Interactions. Lou, Caruana, Gehrke and Hooker. KDD 2013

Explainable Machine Learning (from a Knowledge Graph Perspective)

### Knowledge Graph (1)

- Set of (*subject*, *predicate*, *object SPO*) **triples** *subject* and *object* are **entities**, and *predicate* is the **relationship** holding between them.
- Each SPO **triple** denotes a **fact**, i.e. the existence of an actual relationship between two entities.



### Knowledge Graph (2)

Name	Entities	Relations	Types	Facts
Freebase	40M	35K	26.5K	637M
DBpedia (en)	4.6M	1.4K	735	580M
YAGO3	17M	77	488K	150M
Wikidata	15.6M	1.7K	23.2K	66M
NELL	2M	425	285	433K
Google KG	570M	35K	1.5K	18B
Knowledge Vault	45M	4.5K	1.1K	271M
Yahoo! KG	3.4M	800	250	1.39B

- Manual Construction curated, collaborative
- Automated Construction semi-structured, unstructured

Right: **Linked Open Data cloud** - over 1200 interlinked KGs encoding more than 200M facts about more than 50M entities.

Spans a variety of domains - Geography, Government, Life Sciences, Linguistics, Media, Publications, Cross-domain..



### Knowledge Graph Construction

Knowledge Graph construction methods can be classified in:

- Manual <u>curated</u> (e.g. via experts), <u>collaborative</u> (e.g. via volunteers)
- Automated <u>semi-structured</u> (e.g. from infoboxes), <u>unstructured</u> (e.g. from text)

Coverage is an issue:

- Freebase (40M entities) 71% of persons without a birthplace, 75% without a nationality, even worse for other relation types [Dong et al. 2014]
- DBpedia (20M entities) 61% of persons without a birthplace, 58% of scientists missing why they are popular [Krompaß et al. 2015]

Relational Learning can help us overcoming these issues.

### Knowledge Graph in Machine Learning (1)





Augmenting (input) features with more semantics such as knowledge graph embeddings / entities

https://stats.stackexchange.com/questions/230581/decisio n-tree-too-large-to-interpret

### Knowledge Graph in Machine Learning (2)



Augmenting machine learning models with more semantics such as knowledge graphs entities

### Knowledge Graph in Machine Learning (3)



### Knowledge Graph in Machine Learning (4)



### Knowledge Graph in Machine Learning (5)



Description 1: This is an orange train accident 🔫 •

Description 2: This is a train accident between two speed merchant trains of characteristics X43-B and Y33-C in a dry environment

Description 3: This is a public transportation accident

Augmenting models with semantics to support personalized explanation

Knowledge Graph in Machine Learning (6)

# "How to explain transfer learning with appropriate knowledge representation?

#### Augmenting input features and domains with semantics to support interpretable transfer

Proceedings of the Sixteenth International Conference on Principles of Knowledge Representation and Reasoning (KR 2018)

**Knowledge-Based Transfer Learning Explanation** 

Jiaoyan Chen Department of Computer Science University of Oxford, UK

Jeff Z. Pan Department of Computer Science University of Aberdeen, UK

Huajun Chen

Freddy Lecue INRIA, France Accenture Labs, Ireland

lan Horrocks Department of Computer Science University of Oxford, UK

College of Computer Science, Zhejiang University, China Alibaba-Zhejian University Frontier Technology Research Center
# **How Does** it Work in Practice?

# State of the Art **Machine Learning Applied to Critical Systems**

## Object (Obstacle) Detection Task

Object (Obstacle) Detection Task State-of-the-art ML Result

Lumbermill - .59

### Object (Obstacle) Detection Task State-of-the-art ML Result

Lumbermill - .59

Boulder - .09

Railway - .11

# **State of the Art** XAI **Applied to Critical Systems**

Object (Obstacle) Detection Task State-of-the-art XAI Result

Lumbermill - .59

# Unfortunately, this is of **NO use for a human** behind the system

## Let's stay back

## Why this Explanation? (meta explanation)

Lumbermill - .59



💐 DBpedia	Browse using -	Formats -	C Faceted Browser	C Sparql Endpoint
dbo:wikiPageID		<ul> <li>352327 (xsd:integer)</li> </ul>		
dbo:wikiPageRevisio	nID	<ul> <li>734430894 (xsd:integer)</li> </ul>		
dct:subject		<ul> <li>dbc:Sawmills</li> <li>dbc:Saws</li> <li>dbc:Ancient_Roman_technology</li> <li>dbc:Timber_preparation</li> <li>dbc:Timber_industry</li> </ul>		
http://purl.org/linguis	stics/gold/hypernym	dbr:Facility		
rdf:type		<ul><li>owl:Thing</li><li>dbo:ArchitecturalStructure</li></ul>		
rdfs:comment		<ul> <li>A sawmill or lumber mill is a facility where logs are cut into lumber. Prior to the inventio planed, or more often sawn by two men with a whipsaw, one above and another in a s mill is the Hierapolis sawmill, a Roman water-powered stone mill at Hierapolis, Asia Mi water-powered mills followed and by the 11th century they were widespread in Spain a Asia, and in the next few centuries, spread across Europe. The circular motion of the w at the saw blade. Generally, only the saw was powered, and the logs had to be loaded was the developm (en)</li> </ul>	in of the sawmill, boards v aw pit below. The earliest nor dating back to the 3rd and North Africa, the Mido vheel was converted to a i I and moved by hand. An	vere rived (split) and known mechanical i century AD. Other ile East and Central reciprocating motion early improvement
rdfs:label		- Sawmill (en)		
owl:sameAs		<ul> <li>wikidata:Sawmill</li> <li>dbpedia-cs:Sawmill</li> <li>dbpedia-de:Sawmill</li> <li>dbpedia-es:Sawmill</li> </ul>		

## What is missing?

Lumbermill - .59



#### \_\_\_\_\_

## Context

## matters

Boulder - .09

Railway - .11

#### 🗩 DBpedia 💿 Browse using 👻 🖺 Formats 👻

C Faceted Browser C Sparql Endpoint

#### About: Boulder

An Entity of Type : place, from Named Graph : http://dbpedia.org, within Data Space : dbpedia.org

In geology, a boulder is a rock fragment with size greater than 25.6 centimetres (10.1 in) in diameter. Smaller pieces are called cobbles and pebbles, depending on their "grain size". While a boulder may be small enough to move or roll manually, others are extremely massive. In common usage, a boulder is too large for a person to move. Smaller boulders are usually just called rocks or stones. The word boulder is short for boulder stone, from Middle English bulderston or Swedish bullersten. Boulder sized clasts are found in some sedimentary rocks, such as coarse congiomerate and boulder clay.

Property	Value
doeabstract	In geology, a boulder is a rock fragment with size greater than 25.6 centimetres (10.1 in) in diameter. Smaller pieces are called cobbles and pebbles, depending on their 'grain size'. While a boulder may be small enough to move or roll manually, others are extremely massive. In common usage, a boulder is too large for a pareot to move. Smaller boulders are usables, in common usage, a boulder is too large for a pareot to move. Smaller boulders are usable, is common services and the boulders are usables. In common usage, a boulder is too large for a pareot to move. Smaller boulders are usable, is common services and the standard services and the standard services are stored boulders are usable. The word boulder is about for boulder store, from Middle English builderston or Swedish builtersten. In places covered by ice sheets during the cayes, such as Scandinavia, norther North America, and Russia, glacial arritica are are boulders picked up by the ice sheet during its advance, and deposited during its retreat. They are called 'arratic' because they bypically are of a different rock type than the bedrock on which they are deposited. One of them is used as the pdestal of the Bronze Horsemann in Sam? Petersburg, Russia, Some noted rock formations involve giant boulders exposed by erosion, such as the Dewil's Marbies in Australia Northern Territory, the Horike baudies and he Builter stare found in some sedimentary rocks, such as coarse congromerate and boulder clay. The climbing of large boulders is called bouldering. [en]
dbo:thumbnail	<ul> <li>wiki-commons:Special:FilePath/Balanced_Rock.jpg?width=300</li> </ul>
dbo:wikiPageID	60784 (xadiinteger)
dbo:wikiPageRevisionID	743049914 (xsocimreger)
det:subject	dbc:Rock_formations     dbc:Rocks

Source Street St

C Faceted Browser C Spargl Endpoint

#### About: Rail transport

Property

An Entity of Type : software, from Named Graph : http://dbpedia.org, within Data Space : dbpedia.org

Rail transport is a means of conveyance of passengers and goods on wheeled vehicles running on rails, also known as tracks. It is also commonly referred to as train transport. In contrast to road transport, where vehicles run on a prepared flat surface, rail vehicles (rolling stock) are directionally guided by the tracks on which they run. Tracks usually consist of steel rails, installed on ties (sleepers) and ballast, on which the rolling stock, usually fitted with metal wheels, moves. Other variations are also possible, such as slab track, where the rails are fastened to a concrete foundation resting on a prepared subsurface.

Value • Rail transport is a means of conveyance of passengers and goods on wheeled vehicles running on ralis, also known as tracks. It is also commonly referred to as train transport. In contrast to road transport, where vehicles running on ralis, also known as tracks. It is also commonly referred to as train transport. In contrast to road transport, where vehicles running and ralis, installed on the facts on which they run. Tracks usually consist of steel ralis, installed on thes (sleepers) and ballast, on which the rolling stock, usually fitted with metal wheels, moves. Other variations are also possible, such as also track, where the rails are fastened to a concrete foundation retring on a prepared durations are also possible, such as also track, where the rails are fastened to a concrete foundation retring on a prepared subsurface. Polling stock of an arit transport system generally encounters lower frictional resistance than road vehicles, so passenger and freight cars (carriages and wagons) can be coupled into longer trains. The operation is carriado uby a raliavy company, providing transport between train stating or freight cars (carriages and wagons) end be caustomer facilities. Power is provided by locomotives which either draw electric power from a raliavy as electrification system or produce their own power, usually by dised engines. Most tracks are accompanied to a passend era and cargo on produce their own power, usually by dised ransport. Hailway transport between train stating and cargo on produce their own power, usually by dised engines. Most tracks are accompanied to a passend era data of and transport system when compared to other forms of transport. Isolable of high levels of passenger and cargo on produce their own power, usually by dised engines. Most tracks are accompanied to a passend era and cargo on produce their own power, usually by dised engines. Most tracks are accompanied to a passend era data of a passend era data or passend to the forms of transport.	s radionida to a conference roanidation nosting on a propured subsaniaco.
• Rail transport is a means of conveyance of passengers and goods on wheeled vehicles running on rails, also known as tracks. It is also commonly referred to as train transport. In contrast to road transport, where vehicles run on a prepared flat surface, rail vehicles (rolling stock) are directionally guided by the tracks on which they run. Tracks usually consist of steel rails, installed on thes (sleepers) and balast, on which the rolling stock, usually fitted with metal wheels, moves. Other variations are also possible, such as lab track, where the rails are fastened to a concrete foundation retenils on a paragred subsurface. Rolling stock for a rail tracpsort system generally encounters lower frictional resistance than road vehicles, so passenger and freight cars (carriages and wagons) can be coupled into longer trains. The operation is carried out by a railway company, providing transport between train statices or freight customer facilities. Power is provided by locomotives which either draw electric power freie railway see facilitation system or produce their own power, usually by diesel engines. Most tracks are accompanied by a signalling system. Railways are a safe land transport system for compared to other forms of transport. Railway transport betweis of passenger and regive is provided prevised on the compared to a concret set.	Value
utilization and energy efficiency, but is often less flexible and more capital-intensive than road transport, when lower traffic levels are	• Rail transport is a means of conveyance of passengers and goods on wheeled vehicles running on rails, also known as tracks. It is also commonly referred to as train transport. In contrast to road transport, where vehicles run on a prepared flat surface, rail vehicles (rolling stock) are directionally guided by the tracks on which they run. Tracks usually consist of steel rails, installed on ties (sleepers) and ballast, on which the rolling stock, usually fitted with metal wheels, moves. Other variations are also possible, such as slab track, where the rails are fastened to a concrete fourdation resting on a prepared subsurface. Rolling stock usuals as usually fitted with metal wheels, moves. Other variations are also possible, such as slab track, where the rails are fastened to a concrete fourdation resting on a prepared subsurface. Rolling stock usuals stab track, where the rails are fastened to a concrete fourdation resting on a prepared subsurface. Rolling stock usuals stab track outper lange trains. The operation is carried out by a railway company, providing transport between train stations or freight customer facilities. Power is provided by locomotives which either draw electric power from railway electrification system or produce their own power, usually by diseel raingines. Most tracks are accompared to y a signalling system. Railways are a safe land transport system when compared to other forms of transport. Railway transport is capable of high levels of passenger and cargo utilization and ensant afficiency to be to form as for stabilize and rainsport is capable of high levels of passenger and cargo.

considered. The oldest, man-hauled railways date back to the 6th century BC, with Periander, one of the Seven Sages of Greece,



 Hardware: High performance, scalable, generic (to different FGPA family) & portable CNN dedicated programmable processor implemented on an FPGA for real-time embedded inference

Software: Knowledge graph extension of object detection





This is an **Obstacle: Boulder** obstructing the train: XG142-R on **Rail\_Track** from City: Cannes to City: Marseille at Location: Tunnel VIX due to **Landslide** 



#### Knowledge Graph in Machine Learning - An Implementation



Freddy Lécué, Jiaoyan Chen, Jeff Z. Pan, Huajun Chen: Augmenting Transfer Learning with Semantic Reasoning. IJCAI 2019: 1779-1785

Freddy Lécué, Tanguy Pommellet: Feeding Machine Learning with Knowledge Graphs for Explainable Object Detection. ISWC Satellites 2019: 277-280

Freddy Lécué, Baptiste Abeloos, Jonathan Anctil, Manuel Bergeron, Damien Dalla-Rosa, Simon Corbeil-Letourneau, Florian Martet, Tanguy Pommellet, Laura Salvan, Simon Veilleux, Maryam Ziaeefard: Thales XAI Platform: Adaptable Explanation of Machine Learning Systems -A Knowledge Graphs Perspective. ISWC Satellites 2019: 315-316

Jiaoyan Chen, Freddy Lécué, Jeff Z. Pan, Ian Horrocks, Huajun Chen: Knowledge-Based Transfer Learning Explanation. KR 2018: 349-358 XAI Tools on Applications,

Lessons Learnt

and Research Challenges



#### Explainable Boosted Object Detection – Industry Agnostic





Fig. 2. Left image: results from baseline Faster RCNN: Paddle: 50% confidence, Person: 66%, Man: 46%. Right image: results from the semantic augmentation: Paddle: 74% confidence, Person: 66%, Man: 56%, Boat: 58% with explanation: Person, Paddle, Water as part of the context in the image and knowledge graph of concept Boat. (color print).

**Challenge:** Object detection is usually performed from a large portfolio of Artificial Neural Networks (ANNs) architectures trained on large amount of labelled data. Explaining object detections is rather difficult due to the high complexity of the most accurate ANNs.

**Al Technology**: Integration of Al related technologies i.e., Machine Learning (Deep Learning / CNNs), and knowledge graphs / linked open data.

**XAI Technology**: Knowledge graphs and Artificial Neural Networks

#### THALES

#### Thales XAI Platform



#### Context

- Explanation in Machine Learning systems has been identified to be the one asset to have for large scale deployment of Artificial Intelligence (AI) in critical systems
- Explanations could be example-based (who is similar), features-based (what is driving decision), or even counterfactual (what-if scenario) to potentially action on an AI system; they could be represented in many different ways e.g., textual, graphical, visual

#### Goal

 All representations serve different means, purpose and operators. We designed the first-of-its-kind XAI platform for critical systems i.e., the Thales Explainable AI Platform which aims at serving explanations through various forms

Approach: Model-Agnostic

• [AI:ML] Grad-Cam, Shapley, Counter-factual, Knowledge graph

THALES







#### Debugging Artificial Neural Networks – Industry Agnostic



**Challenge:** Designing Artificial Neural Network architectures requires lots of experimentation (i.e., training phases) and parameters tuning (optimization strategy, learning rate, number of layers...) to reach optimal and robust machine learning models.

AI Technology: Artificial Neural Network

**XAI Technology**: Artificial Neural Network, 3D Modeling and Simulation Platform For AI





#### **Obstacle Identification Certification (Trust) - Transportation**





#### THALES

**Challenge:** Public transportation is getting more and more self-driving vehicles. Even if trains are getting more and more autonomous, the human stays in the loop for critical decision, for instance in case of obstacles. In case of obstacles trains are required to provide recommendation of action i.e., go on or go back to station. In such a case the human is required to validate the recommendation through an explanation exposed by the train or machine.

**Al Technology**: Integration of Al related technologies i.e., Machine Learning (Deep Learning / CNNs), and semantic segmentation.

XAI Technology: Deep learning and Epistemic uncertainty







#### **Explaining Flight Performance- Transportation**

**Challenge:** Predicting and explaining aircraft engine performance

Al Technology: Artificial Neural Networks

XAI Technology: Shapely Values

#### THALES



#### **Explainable On-Time Performance - Transportation**

#### KLM / Transavia Flight Delay Prediction

PLANE INFO	ARRIVAL				TURNAROUND				DEPARTURE			
Status / Aircraft	Flight	ETA	Status	Delay Code	Gate	Slot	Progress	Milestones	Flight	ETA	Status	Delay Code
🛇 urtwet 👻	4567	18 30	Scheduled	12	345345	1	-		5678	19:00	Scheduled	1
0 idsfew ~	4567	18,30	Delayed	ABC, DEF, GHI	345345	1	-		5678	19.00	Delayed	ABC, DEF, GHI
🗢 pasidb 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1			5678	19.00	Scheduled	ABC, DEF, GHI
Ø kshdbs v	4567	÷.	Cancelled	ABC, DEF, GHI		-			5678	2	Cancelled	ABC, DEF, GHI
• www.edtaw	4567	18:35	Delayed	ABC, DEF, GHI	345345	1	-		5678	19:00	Delayed	ABC, DEF, GHI
0 adiabs ~	4567	18.30	Delayed	ABC, DEF, GHI	345345	1	-		5678	19.00	Scheduled	ABC, DEF, GHI
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🗢 aedbac 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1			5678	19:00	Scheduled	ABC, DEF, GHI
🗢 aedbsc 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1	-		5678	19:00	Scheduled	ABC, DEF, GHI
🛛 aedbsc 🗸	4567	18:30	Scheduled	ABC, DEF, GHI	345345	3.			5678	19/00	Scheduled	ABC, DEF, GHI
🗢 aedbac 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1	-		5678	19:00	Scheduled	ABC, DEF, GHI
🥝 aedbsc 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1			5678	19.00	Scheduled	ABC, DEF, GHI
🔿 aedbsc 🗸	4567	18.30	Scheduled	ABC, DEF, GHI	345345	1	-		5678	19:00	Scheduled	ABC, DEF, GHI
🗢 aedbac 🗸	4567	18:30	Scheduled	ABC, DEF, GHI	345345	1			5678	19:00	Scheduled	ABC, DEF, GHI

Jiaoyan Chen, Freddy Lécué, Jeff Z. Pan, Ian Horrocks, Huajun Chen: Knowledge-Based Transfer Learning Explanation. KR 2018: 349-358

Nicholas McCarthy, Mohammad Karzand, Freddy Lecue: Amsterdam to Dublin Eventually Delayed? LSTM and Transfer Learning for Predicting Delays of Low Cost Airlines: AAAI 2019

**Challenge:** Globally 323,454 flights are delayed every year. Airline-caused delays totaled 20.2 million minutes last year, generating huge cost for the company. Existing in-house technique reaches 53% accuracy for **predicting flight delay**, does not provide any time estimation (in <u>minutes</u> as opposed to True/False) and is unable to capture the underlying reasons (explanation).

**Al Technology**: Integration of Al related technologies i.e., Machine Learning (Deep Learning / Recurrent neural Network), Reasoning (through semantics-augmented case-based reasoning) and Natural Language Processing for building a robust model which can (1) predict flight delays in minutes, (2) explain delays by comparing with historical cases.

**XAI Technology**: Knowledge graph embedded Sequence Learning using LSTMs





#### Explainable Risk Management - Finance



Jiewen Wu, Freddy Lécué, Christophe Guéret, Jer Hayes, Sara van de Moosdijk, Gemma Gallagher, Peter McCanney, Eugene Eichelberger: Personalizing Actions in Context for Risk Management Using Semantic Web Technologies. International Semantic Web Conference (2) 2017: 367-383



**Challenge:** Accenture is managing every year more than 80,000 opportunities and 35,000 contracts with an expected revenue of \$34.1 billion. Revenue expectation does not meet estimation due to the complexity and risks of critical contracts. This is, in part, due to the (1) large volume of projects to assess and control, and (2) the existing non-systematic assessment process.

**Al Technology**: Integration of Al technologies i.e., Machine Learning, Reasoning, Natural Language Processing for building a robust model which can (1) predict revenue loss, (2) recommend corrective actions, and (3) explain why such actions might have a positive impact.

**XAI Technology:** Knowledge graph embedded Random Forrest

#### Explainable Anomaly Detection – Finance (Compliance)



Challenge: Predicting and explaining abnormally employee expenses (as high accommodation price in 1000+ cities).

**Al Technology:** Various techniques have been matured over the last two decades to achieve excellent results. However most methods address the problem from a statistic and pure data-centric angle, which in turn limit any interpretation. We elaborated a web application running live with real data from (i) travel and expenses from Accenture, (ii) external data from third party such as Google Knowledge Graph, DBPedia (relational DataBase version of Wikipedia) and social events from Eventful, for explaining abnormalities.

XAI Technology: Knowledge graph embedded Ensemble Learning

#### Counterfactual Explanations for Credit Decisions (3) - Finance



Counterfactuals suggest where to increase (green, dashed) or decrease (red, striped) each feature.

Rory Mc Grath, Luca Costabello, Chan Le Van, Paul Sweeney, Farbod Kamiab, Zhao Shen, Freddy Lécué: Interpretable Credit Application Predictions With Counterfactual Explanations. FEAP-Al4fin workshop, NeurIPS, 2018.

#### Explanation of Medical Condition Relapse – Health

#### THALES



**Challenge:** Explaining medical condition relapse in the context of oncology.

Al Technology: Relational learning

**XAI Technology**: Knowledge graphs and Artificial Neural Networks

Knowledge graph parts explaining medical condition relapse Case Study:

## Linked in Talent Search

#### Varun Mithal, Girish Kathalagiri, Sahin Cem Geyik

### LinkedIn Recruiter

- Recruiter Searches for Candidates
  - Standardized and free-text search criteria
- Retrieval and Ranking
  - Filter candidates using the criteria
  - Rank candidates in multiple levels using ML models

RECRUITER		WOJECTS CLIPBOA	ND JOBS REPO	ets	8 P 1	= 👁 🤹
٩						
SHOWING DATA FOR		1,767,429 tatal candidata		216,022 are more likely to respond	161,354 open to new e	eportunities
PROLUDE at least one of the following User Experience Designer Product Designer		0	Elnora Tyler 2** User Experience Minneacuts, Min	Designer at Floxis resola + Accounting	2017 - Present	More -
Interaction Designer + Exclude			Carl Meyer 24 Product Designe Minnespolis, Minn	n at Flexis nesita + Azzminting	2016 - Present	More
Skill Location PeCLUDE at least one of the following	+	Ama Frazier 2 <sup>-4</sup> Interaction Designer at Eastern Fellows Minnegolis, Minnesita • Accounting			2014 - Present	More +
United States + Exclude			Ray Patterson 3 UX Designer at 1 Minneapolis, Minn	in MI Accountants nexata • Accounting	2013 - Present	More -
Industry Employment type	+	2	Susie Jensen 2 UX Designer at 1 Minnespalis, Min	er Lastern Follows resulta • Accounting	2014 - Present	Mare

### **Modeling Approaches**

- Pairwise XGBoost
- GLMix
- DNNs via TensorFlow

- Optimization Criteria: inMail Accepts
  - Positive: inMail sent by recruiter, and positively responded by candidate
    - Mutual interest between the recruiter and the candidate

#### Feature Importance in XGBoost



FEATURE IMPORTANCE (VALIDATION) Top 20

### How We Utilize Feature Importances for GBDT

- Understanding feature digressions
  - Which a feature that was impactful no longer is?
  - Should we debug feature generation?
- Introducing new features in bulk and identifying effective ones
  - An activity feature for last 3 hours, 6 hours, 12 hours, 24 hours introduced (costly to compute)
  - Should we keep all such features?
- Separating the factors for that caused an improvement
  - Did an improvement come from a new feature, or a new labeling strategy, data source?
  - Did the ordering between features change?
- Shortcoming: A global view, not case by case

#### **GLMix Models**

- Generalized Linear Mixed Models
  - Global: Linear Model
  - Per-contract: Linear Model
  - Per-recruiter: Linear Model



- Lots of parameters overall
  - For a specific recruiter or contract the weights can be summed up
- Inherently explainable
  - Contribution of a feature is "weight x feature value"
  - Can be examined in a case-by-case manner as well

### TensorFlow Models in Recruiter and Explaining Them

• We utilize the Integrated Gradients [ICML 2017] method

- How do we determine the baseline example?
  - Every query creates its own feature values for the same candidate
  - Query match features, time-based features
  - Recruiter affinity, and candidate affinity features
  - A candidate would be scored differently by each query
  - Cannot recommend a "Software Engineer" to a search for a "Forensic Chemist"
  - There is no globally neutral example for comparison!
# **Query-Specific Baseline Selection**

### • For each query:

- Score examples by the TF model
- Rank examples
- Choose one example as the baseline
- Compare others to the baseline example
- How to choose the baseline example
  - Last candidate
  - Kth percentile in ranking
  - A random candidate
  - Request by user (answering a question like: "Why was I presented candidate x above candidate y?")

# Example





# Example - Detailed

Feature	Description	Difference (1 vs 2)	Contribution
Feature	Description	-2.0476928	-2.144455602
Feature	Description	-2.3223877	1.903594618
Feature	Description	0.11666667	0.2114946752
Feature	Description	-2.1442587	0.2060414469
Feature	Description	-14	0.1215354111
Feature	Description	1	0.1000282466
Feature	Description	-92	-0.085286277
Feature	Description	0.9333333	0.0568533262
Feature	Description	-1	-0.051796317
Feature	Description	-1	-0.050895940

# Pros & Cons

- Explains potentially very complex models
- Case-by-case analysis
  - Why do you think candidate x is a better match for my position?
  - Why do you think I am a better fit for this job?
  - Why am I being shown this ad?
  - Great for debugging real-time problems in production
- Global view is missing
  - Aggregate Contributions can be computed
  - Could be costly to compute

# Lessons Learned and Next Steps

- Global explanations vs. Case-by-case Explanations
  - Global gives an overview, better for making modeling decisions
  - Case-by-case could be more useful for the non-technical user, better for debugging
- Integrated gradients worked well for us
  - Complex models make it harder for developers to map improvement to effort
  - Use-case gave intuitive results, on top of completely describing score differences
- Next steps
  - Global explanations for Deep Models

Case Study:

# Model Interpretation for Predictive Models in B2B Sales Predictions

# Jilei Yang, Wei Di, Songtao Guo



# **Problem Setting**

- Predictive models in B2B sales prediction
  - E.g.: random forest, gradient boosting, deep neural network, ...
  - High accuracy, low interpretability
- Global feature importance  $\rightarrow$  Individual feature reasoning

① What are top driver features for a certain company to have high/low probability to upsell/churn?

Feature Contributor

<sup>(2)</sup> Which top driver features can be perturbed if we want to increase/decrease probability for a certain company?

Feature Influencer

# Example



Top Feature Influencer (Positive)

f5: 0 
$$-$$
 5.4,  $\checkmark$  0.03  
f6: 168  $-$  0,  $\checkmark$  0.03  
f7: 0  $-$  0.24,  $\checkmark$  0.02

#### Top Feature Influencer (Negative)

f1: 430.5 
$$\rightarrow$$
 148.7,  $\checkmark$  0.20  
f2: 216  $\rightarrow$  0,  $\checkmark$  0.17  
f8: 423  $\rightarrow$  146.0,  $\checkmark$  0.07

# **Revisiting LIME**

• Given a target sample  $x_k$ , approximate its prediction  $pred(x_k)$  by building a sample-specific linear model:

$$pred(X) \approx \beta_{k1} X_1 + \beta_{k2} X_2 + \dots, X \in neighbor(x_k)$$

• E.g., for company CompanyX:

 $0.76 \approx 1.82 * 0.17 + 1.61 * 0.11 + ...$ 





# **Piecewise Linear Regression**

Motivation: Separate top positive feature influencers and top negative feature influencers



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# Impact of Piecewise Approach

- Target sample  $x_k = (x_{k1}, x_{k2}, \cdots)$
- Top feature contributor
  - LIME: large magnitude of  $\beta_{ki} \cdot x_{ki}$
  - xLIME: large magnitude of  $\beta_{kj} = x_{kj}$
- Top positive feature influencer
  - LIME: large magnitude of  $\beta_{ki}$
  - xLIME: large magnitude of negative  $\beta_{ki}^{-}$  or positive  $\beta_{ki}^{+}$
- Top negative feature influencer
  - LIME: large magnitude of  $\beta_{ki}$
  - xLIME: large magnitude of positive  $\beta_{ki}^{-}$  or negative  $\beta_{ki}^{+}$

# Localized Stratified Sampling: Idea

Method: Sampling based on empirical distribution around target value at each feature level



# Localized Stratified Sampling: Method

- Sampling based on empirical distribution around target value for each feature
- For target sample  $x_k = (x_{k1}, x_{k2}, \dots)$ , sampling values of feature *j* according to

$$p_j(X_j) \cdot N(x_{kj}, (\alpha \cdot s_j)^2)$$

- $p_j(X_j)$  : empirical distribution.
- $x_{ki}$ : feature value in target sample.
- $\circ$   $s_i$ : standard deviation.
- $\circ$   $\dot{\alpha}$ : Interpretable range: tradeoff between interpretable coverage and local accuracy.
- In LIME, sampling according to  $N(x_j, s_j^2)$ .

# Summary



# LTS LCP (LinkedIn Career Page) Upsell

- A subset of churn data
  - Total Companies: ~ 19K
  - Company features: 117
- **Problem:** Estimate whether there will be upsell given a set of features about the company's utility from the product

# **Top Feature Contributor**

### Company : CompanyX

### LIME

	name	value	quantile	contribution
Q	f9	45.0	98	-0.011
0	f3	10097.6	66	0.011
0	f10	16.5	94	0.010

### **xLIME**

	name	value	quantile	contribution
0	f1	430.5	59	0.246
0	f2	216.0	40	0.161
0	f3	10097.6	66	0.084

- ---- XLIME --- LIME --- random 0.75 0.70 auc 0.65 0.60 40 60 80 100 0 20 number of top features
- Explanation curve: how classification performance varies if one considers only the top ranked feature contributors

# **Top Feature Influencers**

### Company: CompanyX

	Positi	ve influencer	Negativ	e influencer		
	f1 +	430.5→712.3	2.004	f1 -	430.5→148.7	<b>\$</b> .004
LIME	f2 +	216.0→435.4	2.004	f2 -	216.0→0.0	<b>\$.004</b>
	f11 +	9.8→13.2	<b>/</b> .003	f11 -	9.8→6.3	<b>\$</b> .003

	f5 +	0.0→5.4	<b>/</b> .032	f1 -	430.5→148.7	<b>\$</b> .201
XLIME	f6 -	168.0→0.0	<b>/</b> .031	f2 -	216.0→0.0	<b>.</b> 174
	f7 +	0.00→0.24	.016	f8 -	423.0→146.0	.071

# Key Takeaways

- Looking at the explanation as contributor vs. influencer features is useful
  - Contributor: Which features end-up in the current outcome case-by-case
  - Influencer: What needs to be done to improve likelihood, case-by-case

- xLIME aims to improve on LIME via:
  - Piecewise linear regression: More accurately describes local point, helps with finding correct influencers
  - Localized stratified sampling: More realistic set of local points
- Better captures the important features

Case Study:

# Relevance Debugging and Explaining @ Linked in Daniel Qiu, Yucheng Qian

# **Debugging Relevance Models**







### Modeling

Improve the machine learning model

### Value

Bring value to our members by providing relevant experience

### Trust

Build trust with our members













Complex Infrastructure

### Hard to Reproduce

Time Consuming



# Call Graph



#### () FPR task(s) failed: 1

Cannot adapt response from fpr, adapter: [ withTimeout 1000ms

Total time (ms): 1041

# Timing

Number of garbage collection events: 0

	Start Time	End Time	Total Time	Resent?	Partitions	Min	Max	p50	p90
search_phase_one	7	266	259	false	16	205	253	223.0	245.5
facet_discovery	13	240	227	true	16	135	232	164.0	186.0
facet_count	262	1041	779	true	16	523	785	617.0	700.0
search_phase_two	266	274	8	false	15	5	9	8.0	9.0

Scatterplot of Searcher Response Time and Searcher Phase 800 700 600 sponse Time (ms) 500 400 Searcher Rei 300 ė 200 100 0facet\_discovery search\_phase\_two search\_phase\_one facet count

Searcher Phase (categorical)

## Features

Group	Feature 🗘	Value
SPR	activity_recent_click /	968
SPR	and the state of t	1
SPR		6.8762646
SPR	and the second	null
SPR		null
SPR	binary_activity_recent_click /	1
SPR		null
SPR	log_activity_recent_click /	6.8762646
SPR		0
SPR		0

## **Advanced Use Cases**



# Perturbation

### 1. Inject

Injected as part of the request

- Override A/B test settings
- Model selection
- Feature override

### 2. Relay

Passed to downstream service

3. Overwrite

Overwrite the system behavior

# Comparison

### Compare Model

Compare results of 2 different queries/models

### Compare Items

Compare features and scores of 2 different items, from the same query or different queries

# Holistic Comparison

Position changes: 3   New items: 11							
Query 1	cURL	Calltree 🖸	Qu	ery 2		cURL	Calitree 🖸
#1.1 → #1.4 SPR: 0.017552437 Lead Software Engineer – Platform Confidential				#1.2 → <b>#1</b> .	1 SPR: 7.2239555E-4 Test Engineering Software Development Lead Flextronics		
<pre>#1.2 → #1.1 SPR: 0.017409125 #Est Engineering Software Development Lead Flextronics</pre>				→ #1.2 <b>[</b>	SPR: 6.688792E-4 Software Engineer - Application Backend Yelp		
#2 → SPR: 0.0068453606 Decorator for URN family unavailable		Sponsored		→#1.3 <b>[</b>	SPR: 0.697663E-4 Software Engineer - Messaging Services Twilio		
#3 → SPR: 0.04593608				#1.1 → <b>#1.</b>	<b>4</b> [SPR: 6.686083E-4] Lead Software Engineer – Platform Confidential		

# **Granular Comparison**

Query 1 Tes Flext	t Engineering Software Development Lead	Query 2 Test Flextr	Engineering Software Developme	nt Lead
Position	#1.2	Position	#1.1	
Reference		Reference		
SPR Score		SPR Score	7.2239555E-4	
Relevance Model		Relevance Model		
Source Type		Source Type		
FPR Model		FPR Model		
All Groups 💌 C	Search feature		Shared features	only 🔽 Different values only
Group	Feature 🗘	Item 1	Item 2	% Change 🗘
SPR	responsePenalty /	4.0601455e-7	0.009018197	2221051.19
SPR SPR	responsePenalty / response	4.0601455e-7 5.2125584e-9	0.009018197 0.000011580406	2221051.19 222063.57
SPR SPR SPR	responsePenalty / response score_response_viral	4.0601455e-7 5.2125584e-9 5.2125584e-9	0.009018197 0.000011580406 0.000011580406	2221051.19 222063.57 222063.57

# Replay





- Search
- Feed
- Comments
- People you may know
- Jobs you may be interested in
- Notification
Case Study:

# Building an Explainable AI Engine @ fiddler Luke Merrick

#### Fiddler's Explainable AI Engine

Mission: Unlock Trust, Visibility and Insights by making AI Explainable in every enterprise



#### Example: Credit Lending in a black-box ML world



Why? Why not? How?

Fair lending laws [ECOA, FCRA] require credit decisions to be explainable

### Explain individual predictions (using Shapley Values)

ew Credit						Audit Complete
redictions > Instance						
credit_aprvl 0.3	Explaination Type (	Local Interpretability	•			
Feature Q						
Feature	Value 💍	negative	0.5	Prediction Impact	(Filter = ±1.0%)	positive
FICO	790			32.5% (+)		
Salary	89,000			21.5% (+)		
Credit Requested	9,000			15.3% (+)		
Total Assets	204,000			9.3% (+)		
Debt to Income Ratio	0.38			5.2% (+)		
ZipCode 27	101 🔻			5.6% (-)		
School Sa	ilem College 🔻			21.6% (-)		

How Can This Help...

**Customer Support** Why was a customer loan rejected?

**Bias & Fairness** How is my model doing across demographics?

#### Lending LOB

What variables should they validate with customers on "borderline" decisions?

### Explain individual predictions (using Shapley Values)

credit_a	prvl 0.3	Explaination Typ	e 🕐 Local Interpretability	Ŧ			
Feature					Prediction Impact	Filter = ±1.0%)	
Featur	re	Value 🕐	negative	0.5	0	0.5	positive
FICO		790			32.5% (+)		
Salary	<u>`</u>	89,000			21.5% (+)	l	
Credit	t Requested	9,000			15.3% (+)		
Total .	Assets	204,000			9.3% (+)		
Debt t	to Income Ratio	0.38			5.2% (+)		
ZipCo	de 27101	•			5.6% (-)		
Schoo	Salem	College 🔻			21.6% (-)	]	
ZipCode	27101	•			5	.6% (-)	

How Can This Help...

**Customer Support** Why was a customer loan rejected?

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What variables should they validate with customers on "borderline" decisions?

### Explain individual predictions (using Shapley Values)

	New Credit Predictions > Instance Credit_aprvl 0.3 Feature Q	Explaination Type ?	Local Interpretability	T			Audit Complete           11/178.8 40%
	Feature	Value 💍			Prediction Impact	(Filter = ±1.0%)	
Probe the	FICO	790	negative	0.5	32.5% (+)	0.5	positive
model on	Salary	89,000			21.5% (+)		
counterfactuals	Credit Requested	9,000			15.3% (+)		
	Total Assets	204,000			9.3% (+)		
	Debt to Income Ratio	0.38			5.2% (+)		
	ZipCode 23	7101 🔻			5.6% (-)		
	School S	alem College 🔻			21.6% (-)		
( )							
ZipCo	27101	•				5.6% (-)	
Schoo	Salem Col	lege 🔻				21.6% (-)	

How Can This Help...

**Customer Support** Why was a customer loan rejected?

**Bias & Fairness** How is my model doing across demographics?

#### Lending LOB

What variables should they validate with customers on "borderline" decisions?

#### Integrating explanations



How Can This Help...

**Customer Support** Why was a customer loan rejected?

Why was the credit card limit low?

Why was this transaction marked as fraud?





#### How Can This Help...

#### **Global Explanations**

What are the primary feature drivers of the dataset on my model?

#### **Region Explanations**

How does my model perform on a certain slice? Where does the model not perform well? Is my model uniformly fair across slices?



#### Model Monitoring: Feature Drift



Feature distribution for time slice relative to training distribution

Investigate Data Drift Impacting Model Performance

#### Model Monitoring: Outliers with Explanations



#### How Can This Help...

#### Operations

Why are there outliers in model predictions? What caused model performance to go awry?

#### **Data Science**

How can I improve my ML model? Where does it not do well?

# Some lessons learned at Fiddler

- Attributions are contrastive to their baselines
- Explaining explanations is important (e.g. good UI)
- In practice, we face engineering challenges as much as theoretical challenges

### Recap

- Part I: Introduction and Motivation
  - Motivation, Definitions & Properties
  - Evaluation Protocols & Metrics
- Part II: Explanation in AI (not only Machine Learning!)
  - From Machine Learning to Knowledge Representation and Reasoning and Beyond
- Part III: Explainable Machine Learning (from a Machine Learning Perspective)
- Part IV: Explainable Machine Learning (from a Knowledge Graph Perspective)
- Part V: XAI Tools on Applications, Lessons Learnt and Research Challenges

# **Challenges & Tradeoffs**

- Lack of standard interface for ML models makes pluggable explanations hard
- Explanation needs vary depending on the type of the user who needs it and also the problem at hand.
- The algorithm you employ for explanations might depend on the use-case, model type, data format, etc.
- There are trade-offs w.r.t. Explainability, Performance, Fairness, and Privacy.



# Explainability in ML: Broad Challenges



Actionable explanations

Balance between explanations & model secrecy

Robustness of explanations to failure modes (Interaction between ML components)

Application-specific challenges Conversational AI systems: contextual explanations Gradation of explanations

Tools for explanations across AI lifecycle Pre & post-deployment for ML models Model developer vs. End user focused

# Thanks! Questions?

- Feedback most welcome :-)
  - <u>freddy.lecue@inria.fr</u>, <u>krishna@fiddler.ai</u>, <u>sgeyik@linkedin.com</u>, <u>kenthk@amazon.com</u>, <u>vamithal@linkedin.com</u>, <u>ankur@fiddler.ai</u>, <u>luke@fiddler.ai</u>, <u>p.minervini@ucl.ac.uk</u>, <u>riccardo.guidotti@unipi.it</u>
- Tutorial website: https://xaitutorial2020.github.io
- To try Fiddler, please send an email to info@fiddler.ai
- To try Thales XAI Platform , please send an email to <a href="mailto:freddy.lecue@thalesgroup.com">freddy.lecue@thalesgroup.com</a>



# Appendix

Case Study:

# Linked in Talent Platform

"Diversity Insights and Fairness-Aware Ranking"

Sahin Cem Geyik, Krishnaram Kenthapadi

# Guiding Principle: "Diversity by Design"

# "Diversity by Design" in LinkedIn's Talent Solutions







Insights to Identify Diverse Talent Pools Representative Talent Search Results Diversity Learning Curriculum

# Plan for Diversity

and and a second s		A Talent Pool Report	-			Equel Add to Miler
Inter Experience Designer National Designer Manuel Designer +		36,814	aparty todantity 1 44 % Competition = 76	4,930 4,77 https://www.	uituur traad No 72 	Heing demand (0)
Auf Institut Control Teams of the Information Control Teams +	•		he Ha Libert - 0 	To institut San Prancisco Bay Ann Grander New York City		<b>?!</b> \$99
halastry	•		19 <b>4</b>	Gend	der diversit	<b>Y ①</b>
		What companies and industry	thes are employing this to		• 58%	Male
		First.	707	Internet	5,962	New congress
		Z Inerijas	550	Computer Software	5,252	2 Middlen gen locations
		Motoria	445	Design	5,029	Anna - Country United Anna
		10 m	415	Information Technology & Services	3,512	-

# Plan for Diversity

in talent insights			HOME FOLI	DERS Create report	- E Ÿ 🖗
SHOWING DATA FOR Company INCLUDE at least one of the following Flexis +	Flexis 7.136 employees on LinkedIn Overview Location Titles Talent flor	w Attrition Skills	Education Profiles	Gender	Add to folder
Location	<ul> <li>Select an industry to compare with: Internet </li> <li>How diverse is your workforce compared with:</li> </ul>	vith industry?			
Title	+ Your workforce • 34% female • 66% male	• 40%	et 6 female 6 male	Data on this page is based o There is <b>94%</b> coverage of yo based on our inferred gende	n <b>US member data</b> . ur US workforce r data.
Skill Employment type	+ + How is each function's gender diversity cor	npared with the Internet in	dustry? ①		
	Function (23) 🗘	Employees 🗘	• Female 🗘 🔹 • Male 🗘	▲ Industry	Gender gap 🗘
	User Experience Design	5,743	*	<b>22%</b>   <b>78%</b> 19%   81%	56%
	Sales	4,377	A	<b>30%</b> 70%	40%
	Information Technology	2,298	*	<b>28%</b> 72% 26% 74%	44%
	Business Development	1,603	*	<b>35%</b> 65% 69%	30%
	Marketing	921		<b>54% 46%</b> 53% 47%	8%

# **Identify Diverse Talent Pools**



# Inclusive Job Descriptions / Recruiter Outreach



#### Explore the data

Drill down into your InMail data to understand what's driving responses and identify areas to improve.

Search spotlights	Seats	Companies	Schools	Time in role	Template	Gender
Gender	Response rate					
Female	56%					
Male	48%					

# **Representative Ranking for Talent Search**



S. C. Geyik, S. Ambler, K. Kenthapadi, <u>Fairness-Aware</u> <u>Ranking in Search &</u> <u>Recommendation Systems with</u> <u>Application to LinkedIn Talent</u> <u>Search</u>, KDD'19.

[Microsoft's AI/ML conference (MLADS'18). **Distinguished Contribution Award**]

<u>Building Representative</u> <u>Talent Search at LinkedIn</u> (LinkedIn engineering blog) Intuition for Measuring and Achieving Representativeness

Ideal: Top ranked results should follow a desired distribution on gender/age/...

E.g., same distribution as the underlying talent pool



Inspired by "Equal Opportunity" definition [Hardt et al, NIPS'16]

Defined measures (skew, divergence) based on this intuition

### **Desired Proportions within the Attribute of Interest**

Compute the proportions of the values of the attribute (e.g., gender, gender-age combination) amongst the set of qualified candidates

- . "Qualified candidates" = Set of candidates that match the search query criteria
- . Retrieved by LinkedIn's Galene search engine

Desired proportions could also be obtained based on legal mandate / voluntary commitment

### Fairness-aware Reranking Algorithm (Simplified)

Partition the set of potential candidates into different buckets for each attribute value

Rank the candidates in each bucket according to the scores assigned by the machine-learned model

Merge the ranked lists, balancing the representation requirements and the selection of highest scored candidates

Representation requirement: Desired distribution on gender/age/... Algorithmic variants based on how we achieve this balance

### Validating Our Approach

#### Gender Representativeness

. Over 95% of all searches are representative compared to the qualified population of the search

#### **Business Metrics**

- . A/B test over LinkedIn Recruiter users for two weeks
- No significant change in business metrics (e.g., # InMails sent or accepted)

Ramped to 100% of LinkedIn Recruiter users worldwide

# Lessons learned

- Post-processing approach desirable
  - Model agnostic
    - Scalable across different model choices for our application
  - Acts as a "fail-safe"
    - Robust to application-specific business logic
  - Easier to incorporate as part of existing systems
    - Build a stand-alone service or component for post-processing
    - No significant modifications to the existing components
  - Complementary to efforts to reduce bias from training data & during model training
- Collaboration/consensus across key stakeholders







Related AAAI'20 sessions:

Tutorial: Fairness-Aware Machine Learning: Practical Challenges and Lessons Learned (Sun)
 Workshop: Explainable AI/ML (XAI) for Accountability, Fairness, and Transparency (Mon)
 Social Impact Workshop (Wed, 8:15 – 11:45)
 Keynote: Cynthia Rudin, Do Simpler Models Exist and How Can We Find Them? (Thu, 8 - 9am)
 Several papers on fairness (e.g., ADS7 (Thu, 10-12), ADS9 (Thu, 1:30-3:30))
 Research Track Session RT17: Interpretability (Thu, 10am - 12pm)

# Transparenc



# **Algorithmic Bias**

- Ethical challenges posed by AI systems
- Inherent biases present in society
  - Reflected in training data
  - AI/ML models prone to amplifying such biases
    - ACM FAT\* conference / KDD'16 & NeurIPS'17 Tutorials



### Example: Facebook adds Explainable AI to build Trust



### Axioms

- Insensitivity: A variable that has no effect on the output gets no attribution
- **Sensitivity**: If baseline and input differ in a single variable, and have different outputs, then that variable should receive some attribution
- Linearity preservation: Attributions(a\*F1 + ß\*F2) = a\*Attributions(F1) + ß\*Attributions(F2)
- Implementation invariance: Two networks that compute identical functions for all inputs get identical attributions
- **Completeness**: Sum(attributions) = F(input) F(baseline)
- **Symmetry**: Symmetric variables with identical values get equal attributions